

Terms and Conditions for SkillsFuture Credit Eligible Learning Subscriptions (For Applicants)

Thank you for visiting the SkillsFuture Credit portal (“Portal”). By submitting an application to use your credits through the Portal (the “Application”), you are deemed to have agreed to these Terms and Conditions. This is a legally binding contract between you and SkillsFuture Singapore Agency (“SSG”).

Terms and Conditions

1. Provision of Information

1.1 You hereby declare that all information and particulars provided in the Application are true, complete, accurate and not misleading in any way.

1.2 If you are found to have provided false, incomplete, inaccurate or misleading information or particulars, you will be required to pay to or return to SSG, within fourteen (14) calendar days of SSG’s request, an amount equivalent to the value of credits drawn from your account as specified in your Application, at your own cost.

1.3 In the event that SSG determines (in its reasonable opinion) that you have provided false, incomplete, inaccurate or misleading information or particulars to SSG in the Application, without prejudice to any other right which SSG may have at law or otherwise, SSG shall have the right to (without further reference to you):-

(a) reject any other application(s) made by you to use your credits, whether such application(s) is made through this Portal or otherwise; and/or

(b) suspend your SkillsFuture Credit account indefinitely with immediate effect.

1.4 You agree that SSG may, without further reference to you, share all information and particulars provided in the Application: -

(a) with any Government agency, statutory board, or authorised service provider engaged for the administration of the SkillsFuture Credit scheme for any purpose whatsoever; and

(b) with any person or entity for the purposes of survey(s) relating to the SkillsFuture Credit scheme commissioned by SSG or any Government agency or statutory board.

2. Payment of SkillsFuture Credit to Platform Company
 - 2.1 For subscriptions described in the Portal as “Pay to Platform Company” or with words of similar import or meaning, you hereby authorise SSG to:-
 - (a) draw from your SkillsFuture Credit account the amount of credits you applied to use in the Application; and
 - (b) credit the equivalent monetary amount directly to the platform company specified in your Application.
 - 2.2 You agree and acknowledge that once a monetary amount has been paid to a platform company pursuant to your application, you shall not be entitled to any refund thereof without the concurrence of the platform company.
 - 2.3 In the event that a refund is approved by the platform company, the refund will be effected by way of credits to your SkillsFuture Credit account, and not in cash.
3. Deadline for submissions and cancellation of Application
 - 3.1 Unless otherwise permitted by SSG :-
 - (a) you are required to submit your Application before the start date of your subscription; and
 - (b) if you wish to cancel your Application, you are required to do so before the start date of your subscription.
4. Retention and Furnishing of Documentation and Records
 - 4.1 You shall retain all documents and records (electronic, written or otherwise) provided to and received from the platform company pertaining to your subscription specified in the Application (“Subscription Records”), for a period of six (6) months from the date of your Application. Subscription Records shall include (without limitation) receipts, invoices, and documents or records confirming your registration for, or payment for, the subscription in respect of which you made the Application. You shall, within fourteen (14) calendar days after SSG’s written request, furnish to SSG such Subscription Records as specified by SSG.
5. General
 - 5.1 SSG shall be entitled to suspend the processing of, reject or approve your Application without advance notice or liability to you or any other person, and without giving any reasons for its decision.

5.2 SSG will not be liable to you in any manner for any loss, damage or expense incurred or suffered by you arising from or in connection with your Application (whether or not such loss, damage or expense arises from circumstances within SSG's control).

5.3 These Terms and Conditions may be amended or supplemented by SSG from time to time. You are responsible for checking this webpage from time to time for the most current version of these Terms and Conditions.

5.4 You consent to SSG and its appointed agents or contractors contacting you using your contact details provided in your Application or through the Portal for the purposes of conducting surveys relating to any course for which you have applied to use SkillsFuture Credit, or relating to the SkillsFuture Credit scheme generally.

5.5 You acknowledge and agree that your SkillsFuture Credits are personal to you, and cannot be transferred to anyone else, or be used for the benefit of anyone else.

Last updated on 20 Aug 2021