

FACTSHEET ON SKILLSFUTURE FOR DIGITAL WORKPLACE 2.0**About the SkillsFuture for Digital Workplace 2.0**

Launched in 2017, the SkillsFuture for Digital Workplace is a national initiative that was designed to equip Singaporeans with basic digital skills required at the workplace, and in their daily lives, and cultivate a positive mind-set towards change. To help Singaporeans and enterprises be better prepared for the rapidly evolving digital economy, the SkillsFuture for Digital Workplace has been refreshed to focus on delivering training that are relevant and up-to-date with the latest digital trends. Known as the SkillsFuture for Digital Workplace 2.0, the training programme will focus on four key areas, namely automation, cybersecurity risk, data analytics, and in-demand digital tools.

To meet the needs of different Singaporeans and employers, SSG recognises that a one-size-fits-all approach will not work, and some customisation is necessary. Based on a common syllabus, there will be variations of the training programme that are customised to meet different needs of the trainees. SSG has also worked with the appointed programme partners to develop customised training programmes for six sectors – namely Built Environment, Food Services, Manufacturing, Retail, Tourism and Transportation – which are identified to have a higher proportion of older workers who have little to no digital skills due to the education background and training opportunities. Employers in other sectors who wish to customise the training programme can also approach SSG appointed programme partners to do so.

SSG will provide up to 70% course fee subsidies to ensure that the SkillsFuture for Digital Workplace 2.0 programme remains affordable. Singaporeans and enterprises who qualify for enhanced subsidies, such as the SkillsFuture Mid-Career Enhanced Subsidy and Enhanced Training Support for SMEs will also continue to enjoy further subsidies of up to 90% of the course fees. Additionally, Singaporeans can use their SkillsFuture Credit to offset the balance course fees. Eligible enterprises who send their employees for the SkillsFuture for Digital Workplace 2.0 programme can also receive Absentee Payroll funding, fixed at \$4.50 per hour.

Who is it for?**For Individuals**

The programme, which spans up to two days, seeks to equip Singaporeans with emerging digital skills such as Artificial Intelligence, Data Analytics and Internet of

Things. It will help Singaporeans to build awareness, knowledge and competencies needed in the future economy.

For Employers

Employers will be able to tap on the SkillsFuture for Digital Workplace 2.0 to equip their employees with the right mind-set and skills to embrace technological changes and to seize new opportunities in the future economy.

List of SSG’s appointed programme partners for SkillsFuture for Digital Workplace 2.0

S/N	Programme Partners
1	Ascendo Academy Pte Ltd
2	Capelle Academy Pte Ltd
3	Eagle Infotech Consultants Pte Ltd
4	Eduquest International Institute Pte. Ltd.
5	Global Training Services Pte. Ltd.
6	Lithan Academy Pte Ltd
7	Nanyang Polytechnic
8	NTUC LearningHub Pte Ltd
9	Singapore Chinese Chamber Institute of Business
10	Singapore National Employers Federation
11	Singapore Polytechnic

Annex B

FACTSHEET ON SKILLS PROFILING FOR SMES SERVICE

In collaboration with JobKred, the Skills Profiling for SMEs service is a digital skills profiling platform that aims to help Small and Medium Enterprises (SMEs) in building capabilities to identify skills gaps and better understand the skills they need to train their workforce in.

With this tool, SMEs can leverage advanced skills profiling technology to benchmark and diagnose skills gaps of their workforce, and make informed decisions through personalised training recommendations.

For a start, the service aims to benefit 400 SMEs, where they can receive 12 months of complimentary access to the platform. Since its launch in May 2023, more than 200 SMEs have registered for the service.

Quotes from SMEs who have tapped on the Skills Profiling for SMEs Service:

Ms Chong Phey Joo, HR and Admin Executive of Micro Aire-Care Pte Ltd, said, “The skills profiling tool has been incredibly helpful in streamlining human resource development and invaluable in identifying our current skill set and areas for improvement. By having this, we are able to bridge the skill gaps and target specific skills that are most relevant and valuable in our industry.”

Dr Santha Thanasingam, Founder of CE21 Consulting said “I’m very impressed by the skills profiling tool. It is a means for employers and employees to objectively identify skill gaps and for trainers to customise training to target the gaps and to evaluate skill development after an intervention (training curriculum) has been administered.”

Quotes from industry partners on the Skills Profiling for SMEs Service:

Mr Kurt Wee, President of the Association of Small & Medium Enterprises, said, “For SMEs to stay competitive in a rapidly evolving job market, it is important for companies to level up their workforce with the right skills. Thus, it is crucial that employers understand the skills gaps within their organisation and identify the most relevant training programmes for their employees to attend. We encourage our SMEs to take fullest advantage of this complimentary skills profiling service offered by JobKred and SkillsFuture Singapore, to diagnose and strengthen their workforce competencies and boost their overall business competitiveness.”

Mr Goh Theng Kiat, Chief Customer Officer of Prudential Assurance Company Singapore, said, “SMEs are a key pillar of the Singapore economy. Engaging and

supporting them to build awareness of their existing skill sets and what's required for their business will help them to thrive now and in the future of work. The Prudential SME Skills Accelerator programme, in conjunction with the Skills Profiling for SMEs service, enables SMEs to assess their employees' skills comprehensively, gain valuable insight on their overall skills needs, identify and address skills gaps and benchmark against industry standards. The Prudential SME Skills Accelerator Managers will also assist SMEs in curating a personalised training programme to ensure that their employees acquire the necessary knowledge to meet their business needs.”

LIST OF KEY SKILLSFUTURE FESTIVAL 2023 EVENTS

a) For Individuals/Working adults

- **SkillsFuture Roadshow:** To be held from 7 to 9 July, the SkillsFuture Roadshow will provide information on in-demand jobs and skills in the Care, Digital and Green economies, as well as various SkillsFuture initiatives to help Singaporeans upskill. Participants can also explore training opportunities, and receive training and career advice from Skills Ambassadors and Career Coaches on-site.
- **Superpower Me Series:** The Superpower Me Series will help individuals unlock the power of ChatGPT and harness its capabilities to improve productivity and supercharge their career. Enterprises can also gain insights into the latest advancement in ChatGPT and artificial intelligence (AI) through case studies and sharing of best practices to seize new business opportunities. The individual series will be held on Fridays, 28 July, 4 and 11 August, while the enterprises series will be held on Thursdays, 27 July and 3 August.
- **SkillsFuture @ CDCs:** The five Community Development Councils (CDC) are organising a series of SkillsFuture@CDCs taking place in the heartlands. Residents can gain insights on jobs and skills opportunities in the three economies of Care, Digital and Green, as well as participate in interactive workshops on skills upgrading and lifelong learning.
- **SkillsFuture Festival@Libraries:** Jointly organised by SSG and the National Library Board (NLB), the SkillsFuture Festival@Libraries will be held from 12 to 13 August. A new addition to this year's festival, participants can discover in-demand skills and training opportunities through experiential activities. Participants can also participate in NLB's Skills Challenge by taking up a series of curated learning opportunities and redeem attractive rewards after completing the challenge. There will also be close to 50 learning activities across 14 libraries during the festival period.
- **SkillsFuture Festival X Amazon Web Services Roadshow:** In partnership with Amazon Web Services, the SkillsFuture Festival X Amazon Web Services Roadshow will be held from 14 to 16 July. The Roadshow aims to bring cloud computing industry practitioners and individuals together to connect and learn about cloud technology through technology showcase and experiential activities; as well as discover in-demand jobs and skills within the sector.

- **SSG X WSG Jobs & Skills Fair:** From 28 to 30 July, SSG and Workforce Singapore (WSG) are jointly organising the SSG X WSG Jobs & Skills Fair. Into its fourth year, the fair will showcase sectoral insights on in-demand jobs and skills, jobs transformation and career pathways in different sectors, as well as initiatives from SSG and WSG. Jobseekers can also access information on upskilling and employment opportunities through support initiatives such as personalised consultation services from Career and Skills Ambassadors, and attend walk-in interviews with hiring employers from healthcare, early childhood and other sectors.
- **SkillsFuture Festival x SUSS:** In partnership with the Singapore University of Social Sciences, and supported by the autonomous universities, polytechnics and the Institute of Technical Education (ITE), the SkillsFuture Festival x SUSS will be held on 3 August at the Institute of Lifelong Learning. With the theme “Digitalisation”, participants can look forward to discovering the latest digital trends and tools and learning opportunities through a series of learning workshops and talks in emerging and growth areas, as well as programmes offered by the IHLs that contribute to the Continuing Education and Training (CET) landscape.

b) For Persons with Disabilities

- **Enabling Academy Learning Festival:** To present a more inclusive SkillsFuture Festival, SSG has partnered SG Enable to hold the Enabling Academy Learning Festival from 4 July to 18 August. Persons with Disabilities (PwDs) will have different inclusive vocational training and personal development opportunities at the Enabling Academy Learning Festival. A key highlight is a curated barrier-free roadshow that will be held at Enabling Village on 4 August where PwDs can participate in taster workshops to have a first-hand experience of the training opportunities available.

c) For students

- **WorldSkills ASEAN Competition 2023:** In conjunction with the SkillsFuture Festival, Singapore will be hosting the WorldSkills ASEAN Competition for the first time. From 22 to 27 July, the regional-level skills competition will see talented youths in the region to pit their skills against one another. Open to the public from 23 to 25 July, the WorldSkills ASEAN Competition will also allow visitors learn more about skills in different industries and various education and career pathways through hands-on workshops and interactive booths.
- **SkillsFuture Work-Study Fair:** To be held on 11 August, this year’s SkillsFuture Work-Study Fair is organised by Ngee Ann Polytechnic, in collaboration with other

Polytechnics, and ITE. Themed “Step into your LIT Future”, it will showcase work-study opportunities for fresh graduates, and the industry partnerships that underpin the work-study ecosystem. Participants can access to a series of virtual webinars to learn more about work-study programmes, and have the opportunity to network with employers on-site.

- **World X:** SSG will collaborate with The Astronauts Collective to organise the World X on 22 July. Fresh graduates and graduating tertiary students can try out diverse professions through interactive “taster” activities and connect with more than 200 professionals. They can also learn about jobs and skills in the Care, Digital and Green economies, and beyond.

d) For enterprises

- **SkillsFuture Festival Enterprise Series:** Enterprises can look forward to masterclasses, seminars, and networking sessions on growth opportunities under the SkillsFuture Festival Enterprise Series, to augment their employee’s skill sets in tandem with business transformation. The Enterprise Series is mainly conducted by SkillsFuture Queen Bee (SFQB) partners and Skills Development Partners (SDPs), and highlights the key role that enterprises play in contributing towards upskilling their workforce.
- **SkillsFuture Small and Medium Enterprise (SME) Conference 2023:** To be held on 18 August with SMEs as the target audience, participants can hear directly from SDPs and fellow SMEs that have been supported by SFQBs across the Care, Digital and Green economies. The participants will learn about the new initiatives that SDPs are launching to drive skills development in their industry, as well as business and workforce transformation journeys that SMEs have taken by tapping on the range of SkillsFuture initiatives and resources to remain nimble and succeed.