

## ANNEX A

### FACTSHEET ON SKILLSFUTURE FOR DIGITAL WORKPLACE

The SkillsFuture for Digital Workplace is a national initiative designed to equip Singaporeans with the mind-set and skills to prepare for the future economy. This includes developing basic understanding of emerging technologies and their impact on the workplace, learning how to interpret and use data as well as cultivating a mind-set for change, innovation and resilience.

#### For Individuals

The 2-day programme seeks to equip Singaporeans with foundational digital skills. It will help Singaporeans to build awareness, knowledge and competencies needed in the future economy.

#### For Employers

Employers will be able to tap on the SkillsFuture for Digital Workplace to equip their employees with the right mind-set and skills to embrace technological changes and to seize new opportunities in the future economy.

#### Training Partners

Training Partners	Programmes
Capelle Academy	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"><li>• Navigate popular apps, platforms, devices and media (e.g. productivity, food delivery, transportation, photography, and more)</li><li>• Understand cyber, data, password security and identify secure websites</li><li>• Use work productivity tools (e.g. Slack, Trello, Mural) that save time and cost</li><li>• Explore new technologies through hands-on group activities</li><li>• Go on a field trip to National Design Centre; get hands-on 3D printing experience</li></ul>

<p>Nanyang Polytechnic (NYP)</p>	<p><u>Asian Culinary Institute (ACI)</u></p> <p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Learn about the current and emerging technology trends in the F&amp;B and hospitality industry (e.g. kitchen automation, robotic servers, digital ordering, and data analytics)</li> <li>• Gain insights into the latest cyber security threats that impact you and how to minimise such threats</li> </ul>
	<p><u>School of Information Technology</u></p> <p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Gain awareness of various technologies such as Augmented Reality, Virtual Reality, Machine Learning with the use of gadgets and experiential activities</li> <li>• Embark on learning journeys to NYP's state-of-the-art innovation and technology centres such as Centre for IT Innovation and Additive Manufacturing Centre</li> </ul>
	<p><u>Singapore Institute of Retail Studies (SIRS)</u></p> <p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Be acquainted with various emerging technology in today's era of data-driven retailing</li> <li>• Gain insight into the dynamic retail industry</li> <li>• Be immersed in a technology-rich learning environment to understand change that will affect one's workplace and social interaction</li> <li>• Create innovative retail concepts by recommending suitable technology, data and skills</li> <li>• Get first-hand experience with various technology used in retail through SIRS' Retail Innovation Centre for Enterprises (RICE)</li> </ul>

<p>NTUC LearningHub</p>	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Get introduced to the potential of technology in the workplace and learn how to leverage these technologies to become more productive</li> <li>• Learn digital tools relating to cyber security, information management, and data analytics through customisable activities depending on one's job function and industries</li> <li>• Be able to experientially and interactively apply these skills in a simulated workplace-based activity</li> <li>• Participate in a half-day field trip that immerses participants in the technological possibilities of working and living in a Smart Nation</li> </ul>
<p>Rohei Corporation</p>	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Learn about the three mega shifts happening in the world today, work trends and how to be future ready</li> <li>• Understand how technology is used to solve problems today</li> <li>• Know what barriers are there to innovation and how to overcome them</li> <li>• Find out about collaborating using technology, challenges and opportunities of the future economy, and ways to protect from common cyber security threats</li> <li>• Improve learning agility and ways to increase it, and get acquainted with different avenues for self-directed learning</li> </ul>
<p>Singapore Management University (SMU)</p>	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Gain insight into how technology is transforming workplaces – be it in the office, factories, shop floor or in the various transport modes</li> <li>• Learn how to harness digital data to one's advantage</li> </ul>
<p>Singapore University of Social Sciences (SUSS)</p>	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Learn how to shift one's mindset to anticipate changes in a digitised workplace through reflecting on the real-world changes</li> <li>• Reflect and decide on one's Future Development Plans through the enriched experience and shared learning journeys presented in a Gallery Walk</li> </ul>
<p>Training Vision Institute (TVI)</p>	<p>Key Takeaways for Participants:</p> <ul style="list-style-type: none"> <li>• Adapt to a digitally-rich environment, and learn to search online for information</li> </ul>

	<ul style="list-style-type: none"> <li>• Enhance one's productivity and innovative abilities by downloading and using apps relevant to one's work</li> <li>• Understand the risks of cyber dangers, and learn about viruses and cyber hacking</li> </ul>
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### Technology Partners

<b>Technology Partners</b>	<b>Description</b>
IBM	IBM will be appointed as a training partner to deliver the SkillsFuture for Digital Workplace programme from Q4 2017.
Lazada	Lazada has partnered with NYP-SIRS to support the programme with e-commerce platforms and solutions for participants to learn how to expand online sales, start an online business or be introduced to online purchase and delivery of products.
Microsoft	Microsoft will be supporting the SkillsFuture for Digital Workplace programme with content and learning journeys for participants.
Samsung	Samsung has partnered with NYP-ACI to support the programme with technical solutions (e.g. mobile ordering platform and an integrated Point-of-Sales (POS) system integrating Front-of-House to Back-of-House operations applicable to the Food Services sector.

For more information on SkillsFuture for Digital Workplace, please visit [skillsfuture.sg/digitalworkplace](http://skillsfuture.sg/digitalworkplace) or contact the various CET partners.

