

## **APPENDIX**

## <u>Factsheet - SkillsFuture Earn and Learn Programme (Hotel Sector) for Polytechnic graduates</u>

As the appointed Sector Coordinator and Programme Manager for the Hotel Operations and Management Sector, Republic Polytechnic (RP) administers the SkillsFuture Earn and Learn Programme (Hotel Sector) for Polytechnic graduates in partnership with the Singapore Workforce Development Agency (WDA) and supported by the Singapore Tourism Board (STB).

The 12-month work-study programme which commenced on 17 May 2016 promotes skills mastery and provides fresh polytechnic graduates from relevant hospitality -related diplomas with opportunities to deepen their skills for a smoother transition to the workforce. Participants will benefit from a strong grasp of key concepts and knowledge of the hospitality industry, aimed at enhancing their skillsets in this sector.

Polytechnic graduates from the following courses across the five polytechnics and related fields are eligible for the programme:

- Nanyang Polytechnic: Diploma in Hospitality & Tourism Management
- Ngee Ann Polytechnic: Diploma in Hotel & Leisure Facilities Management, Diploma in Tourism & Resort Management
- Republic Polytechnic: Diploma in Customer Relationship and Service Management, Diploma in Hotel and Hospitality Management, Diploma in Integrated Events Management, Diploma in Wellness, Lifestyle and Spa Management, Diploma in Restaurant and Culinary Operations
- **Singapore Polytechnic**: Diploma in Tourism and Resort Management, Diploma in Hotel & Leisure Facilities Management, Diploma in Integrated Events and Project Management
- **Temasek Polytechnic**: Diploma in Hospitality and Tourism Management, Diploma in Leisure and Events Management

Participants enrolled in the programme will attain a **Specialist Diploma in Hospitality Business Management (SDHBM)** offered by RP after one year. They will undergo a structured programme with opportunities for career and wage advancement upon completion of the programme. They will also benefit from:

- The flexibility to attend SDHBM classes once a week (Four days of work and one day of study every Tuesday)
- Facilitated classroom and e-Learning lessons
- Company-based projects to integrate theoretical knowledge gained during the course to its real-world application
- On-the-job training (OJT) with well-defined career roadmap
- Dedicated mentorship provided by company supervisors
- Wage and career advancement pathways with the acquiring of an industry-recognised certification
- A sign-on bonus of \$5,000 (for Singapore Citizens only)



Participants are expected to be hired by participating companies in areas such as front office, sales and marketing, revenue management, reservations and uniform services.

Upon completion of the six modules in the Specialist Diploma, trainees will receive certifications in Hospitality Financial Management and Hospitality Operations Management, qualifying them for executive positions in the hotel industry.

There are a total of **48 participants** enrolled in the first intake of the programme and **54 participating hotels**.

The list of participating hotels with **confirmed hires** are as follows:

1	Conrad Centennial Singapore
2	Crowne Plaza Changi Airport
3	Dorsett Singapore
4	Fairmont Singapore, Swissotel the Stamford Singapore
5	Four Seasons Hotel Singapore
6	Goodwood Park Hotel
7	Grand Copthorne Waterfront Hotel Singapore
8	Grand Hyatt Singapore
9	Holiday Inn Express Singapore Clarke Quay
10	Holiday Inn Express Singapore Katong
11	Holiday Inn Singapore Orchard City Centre
12	Hotel Miramar (Singapore) Ltd
13	InterContinental Singapore
14	Mandarin Orchard Singapore
15	Mandarin Oriental, Singapore
16	Marina Bay Sands Pte. Ltd.
17	Oasia Hotel Singapore
18	Orchard Hotel
19	Pan Pacific Serviced Suites Beach Road
20	Pan Pacific Singapore
21	PARKROYAL on Beach Road
22	PARKROYAL on Pickering



23	Resorts World at Sentosa Pte Ltd
24	Shangri-La Hotel Singapore
25	Singapore Marriott Tang Plaza Hotel
26	Village Hotel Changi