

About the EduTrust Certification Scheme

1. The EduTrust Certification Scheme is a quality assurance scheme for PEIs, administered by SSG.
2. It aims to distinguish private schools that are able to consistently maintain a high standard of quality in the overall provision of education services and make continual improvements that lead to positive student outcomes. There are three types of EduTrust certification Awards – EduTrust Star, EduTrust and EduTrust Provisional – awarded to PEIs based on scores attained on the EduTrust assessment.
3. The EduTrust Certification Scheme assesses PEIs against seven criteria and 27 sub-criteria. With the enhanced EduTrust renewal process, all EduTrust requirements are classified into two categories - Primary and Secondary Scope. Table 2 shows a breakdown of the requirements.

Table 2: Criteria for EduTrust Certification Requirements

Criteria	Primary Scope	Secondary Scope
1. Management Commitment and Responsibilities.	<ul style="list-style-type: none"> • Strategic Planning. 	<ul style="list-style-type: none"> • Vision, Mission and Values.
2. Corporate Governance and Administration.	<ul style="list-style-type: none"> • Corporate Governance and Financial Resources. 	<ul style="list-style-type: none"> • Human Resource Management. • Partnerships. • Communication. • Data, Information and Knowledge Management. • Feedback Management.
3. External Recruitment Agents.	<ul style="list-style-type: none"> • Monitoring and Evaluation of Agents. 	<ul style="list-style-type: none"> • Selection of Agents. • Management of Agents.
4. Student Protection and Support Services.	<ul style="list-style-type: none"> • Fee Protection Scheme. • Student Contract. 	<ul style="list-style-type: none"> • Refund. • Course Transfer, Withdrawal and Deferment. • Student Support Services.

<p>5. Academic Processes and Student Assessment.</p>	<ul style="list-style-type: none"> • Course Design, Development and Review. • Course Planning and Delivery. • Student Selection and Admissions. • Student Conduct and Learning. • Student Assessment. 	<p>NIL</p>
<p>6. Achievement of Student and Graduate Outcomes.</p>	<ul style="list-style-type: none"> • Measurement of Student and Graduate Outcomes. • Student and Graduate Outcomes. 	<p>NIL</p>
<p>7. Quality Assurance, Monitoring and Result.</p>	<ul style="list-style-type: none"> • Performance Management and Analysis. • Internal Assessment. • Management Review. • Continual Improvement. 	<p>NIL</p>