Profiles of ICT Professionals on the Skills Framework for ICT

No.	Profile	Company and Designation	Write-up
1	Joleen Goh	Benjamin Barker; Business Development Executive	Joleen Goh's background is a world apart from what she does today. With a Degree in Geography, one would think that Joleen's career would be grounded in her chosen field but you can now find her in a completely different landscape as a Business Development Executive at Benjamin Barker. Joleen's journey with Benjamin Barker began three years ago as a part-time staff at their first F&B outlet, The Assembly Ground, located at The Cathay. Her desire for greater challenges led her to an internship as a Management Trainee with Benjamin Barker. As a Business Development Executive for the past one and a half years, Joleen has done it all, from picking stocks, to material handling in the warehouse and marketing. Today, her role is to support her team, provide solutions for problems and look out for ways to develop the business and grow it digitally in overseas markets. Hence, her focus is now on improving her digital skills, which she considers a weakness. With the Skills Framework for ICT, she is now aware of the programmes that can assist her in building the required repertoire of skills.
2	Wong Ching Yee	The Farrer Park Company; Nursing Informatics Applications Specialist	Wong Ching Yee used to work in the Chemical Engineering industry and made a mid-career switch to Healthcare nine years ago after completing a Nursing diploma course at Nanyang Polytechnic. She now works as a Nursing Informatics Applications Specialist at Farrer Park Hospital. This role allows her to integrate her nursing knowledge together with advancements in information technology to improve service quality in her organisation. She provides training and supports doctors and nurses in using the Hospital Electronic Medical Record (EMR) System. She also works with business users in planning and coordinating new enhancements for the hospital's EMR system. When faced with an operational problem, she acts as a bridge between different stakeholders to find a technological solution.

| 3 | Tok Yee Ching | Countercept, MWR InfoSecurity; Threat Hunter | Yee Ching is a Threat Hunter at Countercept, an advanced attack detection service for highly targeted organisations created by MWR InfoSecurity. He detects, responds to and reduces the impact caused by malicious attackers to his clients' critical assets. His role is to actively seek out any nefarious activities.

Yee Ching was intrigued by how malicious software can be used to cause computers to react in a disruptive way, such as ejecting CD-ROM drives or flipping screens with no command input from the user. An interest soon developed, and he started on the career pathway of information security, determined to kerb these attackers from reaching their goals. |