

ANNEX D

Interviewee Profiles

Skills Framework for Logistics

Interviewee	Description
Name: Mr As'at Bin Rasul	A'sat enjoys the growth opportunities his job provides. Schenker
Company: Schenker Singapore (Pte) Ltd	Singapore (Pte) Ltd, is an Approved Training Organisation under the Singapore Workforce Skills Qualifications system, and has provided A'sat the opportunity to pursue skills upgrading easily.
Designation: Senior Operations Supervisor	A'sat said the skills he learnt are transferable and allows him to prepare for the future. He believes that these skills, referenced from the Skills Framework, would be helpful for new entrants to the logistics sector.
Career Pathway: Warehouse Management and Operations	
	The Skills Framework can clarify the misconceptions people have about the logistics sector – many believe that contract logistics is purely about the storage of products. A'sat explained that besides storing products, there is a need to have excellent cycle count, smooth workflow and a proper put-away process to ensure products are stored away safely and quickly.
Name: Ms Tong Ping Hui	While pursuing her degree at Singapore Management University, Ping Hui had the opportunity to work under the mentorship of an industry player in the logistics sector. She became interested in
Company: YCH Group	logistics and chose to major in Operations and Information Management (OPIM). Upon graduation, she took a leap into the sector at YCH Group.
Designation: Assistant Manager, Business Development (Regional)	
Career Pathway: Sales and Customer Service	As logistics and supply chain management cuts across several economic sectors, it is important to understand the different skill sets required, as outlined by Skills Framework. She also believes that patience is essential when it comes to learning, "Learning is an on-going process and there are many opportunities to expand across various roles and domains within the logistics sector."
Name: Mr Johnathan Choo	Jonathan's role as Senior Manager in Solutions is to liaise with internal and external stakeholders on a host of matters pertaining to
Company: ST Logistics Pte Ltd	Solution Designs and Projects Implementation. This can offer a host of exciting challenges as the sector is rapidly evolving.
Designation: Senior Manager, Solutions – Healthcare	A trend that he has noticed is automation. Examples of these include "track and trace" mobile applications, "goods-to-man" storage systems, and automated picking technology. However, he
Career Pathway: Logistics Solutioning and Programme Management	believes that the sector can leverage on technology to fully utilise the skills of the workforce. Due to the accessibility of smart devices, new entrants are equipped to take on these rapid changes.

PCP for Logistics Executive

Interviewee	Description
Mr Eric Chai, Operations Executive	YCH Group
YCH Group	YCH Group is the leading, integrated end-to-end supply chain partner to some of the world's largest MNCs and aspiring growth companies, YCH is committed to achieving supply chain
Chaieric1@gmail.com	

9234 0139	<p>excellence through innovation and delivering value to its stakeholders. It remains constantly focused on the delivery of world class solutions and continued improvements to its operations to better serve our valued customers.</p> <p>Headquartered in Singapore, YCH's DistriParks and supply chain hubs are strategically located in more than 100 locations across Asia Pacific region including Greater China, India, Malaysia, Thailand, Indonesia, Philippines, Vietnam as well as Australia and Korea. Some of its key clients include Dell, Samsung, LG, Exxon Mobil, and Royal FrieslandCampina.</p> <p>YCH group has hired 21 PMETs via the Professional Conversion Programme for Logistics Officer and Logistics Executive since Aug 2016. Mr Eric Chai is from the pioneer batch of YCH's PCP trainees. There are also four trainees attached to YCH Group under the PCPs AnT for Logistics Officer and Logistics Executive.</p> <p>Mr Eric Chai</p> <p>Eric is currently working as an Operations Executive with YCH Group under the Logistics Professional Conversion Programme (PCP). Prior to joining YCH, Eric was working in the financial sector for three years before deciding to leave the financial sector to pursue further studies and gain overseas experience.</p> <p>In the midst of university applications, Eric found temporary employment with YCH as an administration staff. It was during this stint that Eric realised that the logistics industry offered the kind of challenging career with regional exposure which he wanted. YCH on the other hand, saw the potential in Eric and witnessed his good work attitude and performance, eventually offering him a permanent position in the company as Operations Executive.</p> <p>To equip him with the necessary skills to take on the new job role and help him transit more smoothly from the financial sector to logistics sector, YCH Group hired him through the PCP for Logistics Executive.</p> <p>As a mid-careerist under the PCP, he underwent a series of practicum based learning initiatives covering the full spectrum of operational activities which equipped him with the necessary skills in line with current industry developments to excel in his role. He was even selected to lead a team overseas to set up a new warehouse in China.</p>
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	<p>Eric has since graduated from the programme and is one of the 12 pioneer PCP trainees. He shared that the programme gave him valuable experiences and broadened his horizons. He now has a better understanding of why and how supply chain plays a key role in our economy.</p>
Ms Jennifer Teo, IT Project Assistant Manager ST Logistics	<p>Jennifer is a return-to-work mother of two. Prior to her second child in late 2013, she spent 10 years in the IT industry. Whilst taking care of her children during her stay-home period, she took on ad-hoc freelance IT projects to help out with her family's finances.</p>
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Jennifer.Teo@stlogs.com	
	When her children grew older, she decided to return to the
	workforce. In mid-2016, she secured a 6-month job position with
ST Logistics Comms:	an office solutions provider, hoping to be able to turn it into a full-
Ms Jennifer Lee, HR Specialist	time venture. That hope did not pan out eventually. Jennifer
(Talent Management)	started to look for new opportunities when the company offered a
97366278	3-month extension instead of a full-time position.
Jennifer.Lee@stlogs.com	
	Her job search eventually paid off, and although she did not
	have
	any prior experience in the logistics sector, she landed the role
	as
	an IT Project Assistant Manager with ST Logistics in March
	2017.
	ST Logistics hired her through the PCP for Logistics Executive to
	equip her with the necessary competency and skills so that she
	could assimilate in her new role and understand the logistics
	sector better. She is now adapting and performing well in the
	company.
	ST Logistics shared that they would continue to hire jobseekers
	like Jennifer, as they bring with them a wealth of working
	experience and are passionate and willing to learn, despite
	having no prior knowledge of the logistics sector.