

**SKILLS FRAMEWORK FOR TOURISM
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE**

TSC Category	Enterprise Risk Management					
TSC	Risk Management and Administration					
TSC Description	Identify, assess and prioritise risks and apply resources to mitigate risks and impact of incidents					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		TOU-BIN-2050-1.1-1	TOU-BIN-3050-1.1-1	TOU-BIN-4050-1.1-1	TOU-BIN-5050-1.1-1	
		Apply the organisation's risk management processes and identify risks in compliance to internal policies, operational processes and ISO standards	Maintain the organisation's risk management processes ensuring compliance to internal policies, ISO standards and operational processes	Facilitate the organisation's enterprise risk management framework to ensure that internal control systems are in place for business as usual activities and for business continuity in times of incident and/or crisis	Formulate organisation's enterprise risk management framework incorporating leading risk management practices to ensure that internal control systems are in place for business as usual activities and for business continuity in times of incident and/or crisis	
Knowledge		<ul style="list-style-type: none"> Health and safety standards and procedures Risk mitigating procedures ISO 31000 – Risk Management (Principles and Guidelines) 	<ul style="list-style-type: none"> Risk management and compliance policies Methods of environmental scanning Types of risk management systems Code of Practice on Workplace Safety and Health (WSH) Risk Management 	<ul style="list-style-type: none"> Enterprise risk management frameworks Enterprise risk analysis Excel modelling skills Economic risk factors for the tourism sector and hierarchy of risk controls 	<ul style="list-style-type: none"> Market-leading transnational risk management practices Risk assessment and business impact modelling 	
Abilities		<ul style="list-style-type: none"> Support the implementation of organisation's risk management processes Apply risk assessment knowledge to conduct checks and flag instances where risk is identified in compliance to internal risk processes and escalation hierarchy Apply the principles and guidelines of risk 	<ul style="list-style-type: none"> Implement organisation's risk management framework and policies Perform standard and established risk management and compliance administrative activities Implement changes in compliance and/or regulatory requirements regularly to proactively manage risk impact on compliance operations 	<ul style="list-style-type: none"> Develop an enterprise risk management framework for the organisation Develop risk mitigation plans Develop internal control systems to ensure business continuity in times of incident and/or crisis Review incident and/or crisis management plans regularly to reduce gaps 	<ul style="list-style-type: none"> Formulate an enterprise risk management framework for the organisation incorporating leading risk management practices Drive the adoption of risk mitigation plans throughout the organisation Drive the use of internal control systems to ensure business continuity in 	

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		management, alongside internal risk processes	<ul style="list-style-type: none"> • Maintain the organisation's risk management systems • Develop risk-mitigating measures based on risk assessment outcomes • Perform environmental scanning for possible threats and risks • Perform health and safety risk assessment checks 	<ul style="list-style-type: none"> • Review risk factors that can impact and disrupt the organisation's operations financially and efficiency • Review changes in compliance and/or regulatory requirements regularly to proactively manage risk impact on operations • Review the organisation's risk management systems on an ongoing basis • Review risk-mitigating measures based on risk assessment outcomes 	<p>times of incident and/or crisis</p> <ul style="list-style-type: none"> • Drive the change in compliance and/or regulatory requirements taking to proactively manage risk impact on compliance operations • Formulate the organisation's risk management systems and allocate resources to drive the effectiveness of risk management activities 	
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