

**SKILLS FRAMEWORK FOR TOURISM  
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE**

<b>TSC Category</b>	Attractions Operations					
<b>TSC</b>	Attractions Transportation Operations					
<b>TSC Description</b>	Manage transportation services for visitors within the attractions sites, including trams, buses and other modes of transportation					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
	<b>TOU-ATO-1009-1.1</b>	<b>TOU-ATO-2009-1.1</b>	<b>TOU-ATO-3009-1.1</b>			
	Operate attractions transportation vehicles	Supervise attractions transportation operations	Manage the efficiency of attractions transportation operations			
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>Modes of attractions transportation</li> <li>Attractions transportation operations procedures</li> <li>Transportation schedules</li> <li>Types of vehicular operation licences</li> <li>Vehicle operation regulations</li> <li>Attractions tour narratives</li> <li>Principles of road safety</li> </ul>	<ul style="list-style-type: none"> <li>Attractions route and cost optimisation modelling</li> <li>Procedures on vehicle routing and transport operator schedules</li> <li>Selection methods of transportation methods</li> <li>Planning considerations for various modes of transportation</li> <li>Transportation methods selection criteria</li> <li>Transportation scheduling tools</li> <li>Attractions site visitorship and transportation demands</li> </ul>	<ul style="list-style-type: none"> <li>Attractions route and cost optimisation frameworks</li> <li>Market trends in vehicle innovation and fleet management</li> <li>Route planning technologies</li> </ul>			
<b>Abilities</b>	<ul style="list-style-type: none"> <li>Conduct rider safety briefings and checks</li> <li>Conduct pre- and post-trip vehicle checks</li> <li>Adhere to transportation operation schedules to ensure timelines are complied with</li> <li>Operate transportation vehicles in tandem with attractions tour narratives</li> </ul>	<ul style="list-style-type: none"> <li>Analyse day-to-day transport operations cost parameters to determine resource requirements</li> <li>Plan transportation operation schedules</li> <li>Roster drivers based on transportation operation schedules</li> <li>Support selection process of</li> </ul>	<ul style="list-style-type: none"> <li>Develop selection processes and criteria for vehicles to be used within attractions sites</li> <li>Review effectiveness of vehicle fleet routes and schedules based on transportation operations strategies and business requirements</li> <li>Develop optimisation plans to increase</li> </ul>			

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		transportation methods and vehicles <ul style="list-style-type: none"> <li>• Schedule vehicular maintenance</li> </ul>	effectiveness of transportation methods and scheduling based on latest vehicle tracking and route planning technologies			
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