

## Skills Framework for Tourism

Programmes that equip new entrants with skills and knowledge for the specific job role in the sector at their respective entry level

### Travel Management and Operations

#### Programmes by Universities, Polytechnics and Institute of Technical Education

Job Roles	Programmes	Providers
Travel Operations Director	Bachelor of Science in Business	Singapore University of Social Sciences
Travel Account Director	Diploma in Hospitality & Tourism Management	Nanyang Polytechnic
Product and Experience Development Director	Diploma in Industrial Design	Nanyang Polytechnic
Travel Operations Manager	Diploma in Tourism and Resort Management	Ngee Ann Polytechnic
Travel Account Manager	Diploma in Customer Experience Management with Business	Republic Polytechnic
Product and Experience Development Manager	Diploma in Integrated Events Management	Republic Polytechnic
Customer Support Executive/Travel Consultant (Customer Support)	Diploma in Hospitality & Tourism Management	Temasek Polytechnic
Coordination and Reservations Executive	Higher Nitec in Leisure & Travel Operations	Institute of Technical Education
Travel Account Executive	Nitec in Travel & Tourism Services (CET)	Institute of Technical Education
Product and Experience Development Executive	Nitec in Travel & Tourism Services (PET)	Institute of Technical Education
Tour Leader		
Tourist Guide		
Assistant Customer Support Executive/Assistant Travel Consultant (Customer Support)		
Assistant Coordination and Reservations Executive		
Assistant Product and Experience Development Executive		