

Skills Framework for Tourism

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Venue Management and Operations **Job Role:**
Venue Operations Director

Full Qualification Programmes	Providers
Specialist Diploma in MICE & Events Management	Temasek Polytechnic

Technical Skills and Competencies (TSC)				
Category	Title	Proficiency Level	Modular Programmes	Providers
Business Management	Budgeting	5	Financial Analysis and Business for Non-finance Managers	National University of Singapore
	Business Performance Management	5	Business Agility	National University of Singapore
			Financial Analysis and Business for Non-finance Managers	National University of Singapore
			Business Essentials: Strategies for Growth	Singapore Management University
			Digital Business: Technologies and Transformation	Singapore Management University
			Lean Six Sigma Black Belt Certification	Singapore Management University
			Middle Managers' Role in Strategy Implementation - The Lynchpin of Success	Singapore Management University
			NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence	Singapore Management University
			Business Excellence	Singapore University of Social Sciences
	Continuous Improvement Management	5	LEAN Six Sigma Foundation (Black Belt)	National University of Singapore
			Advancing Innovation through Human Centered Design	Singapore Management University
			Basic Data Analytics @ Work	Singapore Management University
			Business Essentials: Strategies for Growth	Singapore Management University
			Digital Business: Technologies and Transformation	Singapore Management University
			Lean Six Sigma Black Belt Certification	Singapore Management University
			Lean Six Sigma	Singapore University of Social Sciences
	Corporate Governance	5	Total Quality Management	Singapore University of Social Sciences
	Organisational Vision, Mission and Values Formulation	5	Company & Tort Law	Singapore University of Social Sciences
			Business Agility	National University of Singapore
			Future-Proof Leadership Begins with ME	National University of Singapore
			Middle Managers' Role in Strategy Implementation - The Lynchpin of Success	Singapore Management University
	Productivity Improvement	5	NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence	Singapore Management University
			LEAN Six Sigma Foundation (Yellow)	National University of Singapore
			Business Essentials: Strategies for Growth	Singapore Management University
			Lean Six Sigma Black Belt Certification	Singapore Management University
			Lean Six Sigma	Singapore University of Social Sciences
			Operations Management	Singapore University of Social Sciences
Resource Management	5	Total Quality Management	Singapore University of Social Sciences	
		Data Analytics for Managers	National University of Singapore	
		Financial Analysis and Business for Non-finance Managers	National University of Singapore	
		HR Analytics	National University of Singapore	
Service Excellence	5	Breakthrough Project Management - From Stakeholders Perspective	Singapore Management University	
		Data Analytics for Managers	National University of Singapore	
		Data Visualisation Begins with Me	National University of Singapore	
		Data-driven Customer Experience	National University of Singapore	
		Future-Proof Leadership Begins with ME	National University of Singapore	
		Business Excellence	Singapore University of Social Sciences	
Stakeholder Management	5	MKT363 Services Marketing	Singapore University of Social Sciences	
		Future-Proof Leadership Begins with ME	National University of Singapore	
		Advanced Communication Strategies: Using Strategic Persuasion To Get What You Want	Singapore Management University	
		International HRM Series: Global Trends, Mobility Management and Rewards Strategy	Singapore Management University	
		NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence	Singapore Management University	
Strategy Planning	5	Business Essentials: Evidence-Based Talent Management	Singapore Management University	
		Business Essentials: Strategies for Growth	Singapore Management University	
		Lean Six Sigma Black Belt Certification	Singapore Management University	
Tourism and Economic Development	5	Doing Business with China	Singapore University of Social Sciences	
		International Economics	Singapore University of Social Sciences	
		Managerial Economics	Singapore University of Social Sciences	

			Political Economy of Asia	Singapore University of Social Sciences
Enterprise Risk Management	Risk Management and Administration	5	The Financial Potential and Risks of New Business Ideas	Singapore Management University
Human Resource Management	Employee and Labour Relations	5	International HRM Series: Global Trends, Mobility Management and Rewards Strategy	Singapore Management University
			Middle Managers' Role in Strategy Implementation - The Lynchpin of Success	Singapore Management University
			Selected Topics in Management	Singapore University of Social Sciences
	Learning and Development	5	HR Analytics	National University of Singapore
			Workplace Coaching Begins with ME	National University of Singapore
			Business Essentials: Evidence-Based Talent Management	Singapore Management University
			Business Essentials: Human Capital and Business Success	Singapore Management University
			International HRM Series: Global Trends, Mobility Management and Rewards Strategy	Singapore Management University
			Middle Managers' Role in Strategy Implementation - The Lynchpin of Success	Singapore Management University
	Manpower Planning	5	Data Analytics Begins with ME	National University of Singapore
			Data Analytics for Managers	National University of Singapore
			Data Visualisation Begins with Me	National University of Singapore
			Financial Analysis and Business for Non-finance Managers	National University of Singapore
			HR Analytics	National University of Singapore
			Business Essentials: Evidence-Based Talent Management	Singapore Management University
			Business Essentials: Human Capital and Business Success	Singapore Management University
International HRM Series: Global Trends, Mobility Management and Rewards Strategy			Singapore Management University	
Selected Topics in Management	Singapore University of Social Sciences			
Succession Planning	5	Business Essentials: Evidence-Based Talent Management	Singapore Management University	
		Selected Topics in Management	Singapore University of Social Sciences	
		Starting and Managing a Business	Singapore University of Social Sciences	
Infocomm Technology Management	Technology Scanning	5	Data Analytics for Managers	National University of Singapore
			Digital Business: Technologies and Transformation	Singapore Management University
Project Management	Project Management	5	Financial Analysis and Business for Non-finance Managers	National University of Singapore
			Marketing Analytics	National University of Singapore
			Breakthrough Project Management - From Stakeholders Perspective	Singapore Management University
			Business Essentials: Strategies for Growth	Singapore Management University
			Lean Six Sigma Black Belt Certification	Singapore Management University
			Project Management	Singapore University of Social Sciences