

Skills Framework for Tourism

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Venue Management and Operations **Job Role:**
Event Services Director

| Full Qualification Programmes | Providers |
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| Technical Skills and Competencies (TSC) | | | Modular Programmes | Providers |
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| Category | Title | Proficiency Level | | |
| Business Management | Budgeting | 5 | Financial Analysis and Business for Non-finance Managers | National University of Singapore |
| | Business Performance Management | 5 | Business Agility | National University of Singapore |
| | | | Financial Analysis and Business for Non-finance Managers | National University of Singapore |
| | | | Marketing Analytics | National University of Singapore |
| | | | Business Essentials: Strategies for Growth | Singapore Management University |
| | | | Digital Business: Technologies and Transformation | Singapore Management University |
| | | | Lean Six Sigma Black Belt Certification | Singapore Management University |
| | | | Middle Managers' Role in Strategy Implementation - The Lynchpin of Success | Singapore Management University |
| | | | NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence | Singapore Management University |
| | Business Excellence | Singapore University of Social Sciences | | |
| | Continuous Improvement Management | 5 | LEAN Six Sigma Foundation (Black Belt) | National University of Singapore |
| | | | LEAN Six Sigma Foundation (Yellow) | National University of Singapore |
| | | | Advancing Innovation through Human Centered Design | Singapore Management University |
| | | | Basic Data Analytics @ Work | Singapore Management University |
| | | | Business Essentials: Strategies for Growth | Singapore Management University |
| | | | Digital Business: Technologies and Transformation | Singapore Management University |
| | | | Lean Six Sigma Black Belt Certification | Singapore Management University |
| | | | Lean Six Sigma | Singapore University of Social Sciences |
| | Total Quality Management | Singapore University of Social Sciences | | |
| | Corporate Governance | 5 | Company & Tort Law | Singapore University of Social Sciences |
| | Financial Management | 5 | Financial Analysis and Business for Non-finance Managers | National University of Singapore |
| | Organisational Vision, Mission and Values Formulation | 5 | Finance Essentials for Business Success | Singapore Management University |
| | | | Business Agility | National University of Singapore |
| | | | Middle Managers' Role in Strategy Implementation - The Lynchpin of Success | Singapore Management University |
| | NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence | 5 | | Singapore Management University |
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| | Productivity Improvement | 5 | Business Essentials: Strategies for Growth | Singapore Management University |
| | | | Lean Six Sigma Black Belt Certification | Singapore Management University |
| Lean Six Sigma | | | Singapore University of Social Sciences | |
| Operations Management | | | Singapore University of Social Sciences | |
| Total Quality Management | 5 | | Singapore University of Social Sciences | |
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| Resource Management | 5 | Breakthrough Project Management - From Stakeholders Perspective | Singapore Management University | |
| Service Excellence | 5 | Data-driven Customer Experience | National University of Singapore | |
| | | Business Excellence | Singapore University of Social Sciences | |
| | | MKT363 Services Marketing | Singapore University of Social Sciences | |
| Stakeholder Management | 5 | Future-Proof Leadership Begins with ME | National University of Singapore | |
| | | Advanced Communication Strategies: Using Strategic Persuasion To Get What You Want | Singapore Management University | |
| | | International HRM Series: Global Trends, Mobility Management and Rewards Strategy | Singapore Management University | |
| | | NextGen Leadership Series: Personal Effectiveness, Team Efficacy and Business Excellence | Singapore Management University | |
| Strategy Planning | 5 | Business Essentials: Evidence-Based Talent Management | Singapore Management University | |
| | | Business Essentials: Strategies for Growth | Singapore Management University | |
| | | Lean Six Sigma Black Belt Certification | Singapore Management University | |
| | | Starting and Managing a Business | Singapore University of Social Sciences | |
| Tourism and Economic Development | 5 | Doing Business with China | Singapore University of Social Sciences | |
| | | International Economics | Singapore University of Social Sciences | |
| | | Managerial Economics | Singapore University of Social Sciences | |
| | | Political Economy of Asia | Singapore University of Social Sciences | |
| Employee and Labour | 5 | International HRM Series: Global Trends, Mobility Management and Rewards Strategy | Singapore Management University | |

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| Human Resource Management | Employee and Labour Relations | 5 | Middle Managers' Role in Strategy Implementation - The Lynchpin of Success | Singapore Management University |
| | | | Selected Topics in Management | Singapore University of Social Sciences |
| | Learning and Development | 5 | Workplace Coaching Begins with ME | National University of Singapore |
| | | | Business Essentials: Evidence-Based Talent Management | Singapore Management University |
| | | | Business Essentials: Human Capital and Business Success | Singapore Management University |
| | | | International HRM Series: Global Trends, Mobility Management and Rewards Strategy | Singapore Management University |
| | | | Middle Managers' Role in Strategy Implementation - The Lynchpin of Success | Singapore Management University |
| | Manpower Planning | 5 | HR Analytics | National University of Singapore |
| | | | Business Essentials: Evidence-Based Talent Management | Singapore Management University |
| | | | Business Essentials: Human Capital and Business Success | Singapore Management University |
| | | | International HRM Series: Global Trends, Mobility Management and Rewards Strategy | Singapore Management University |
| | | | Selected Topics in Management | Singapore University of Social Sciences |
| | Succession Planning | 5 | Business Essentials: Evidence-Based Talent Management | Singapore Management University |
| Selected Topics in Management | | | Singapore University of Social Sciences | |
| Starting and Managing a Business | | | Singapore University of Social Sciences | |
| Infocomm Technology Management | Technology Scanning | 5 | Digital Business: Technologies and Transformation | Singapore Management University |
| Project Management | Project Feasibility Assessment | 6 | Business Agility | National University of Singapore |
| | | | Data Analytics Begins with ME | National University of Singapore |
| | | | Data Analytics for Managers | National University of Singapore |
| | | | Data Visualisation Begins with Me | National University of Singapore |
| | | | Managing Disruption with Future-proof Workplace Communication Skills | National University of Singapore |
| | | | Project Management | Singapore University of Social Sciences |
| | Project Management | 5 | Organisational Culture Change Begins with ME | National University of Singapore |
| | | | Breakthrough Project Management - From Stakeholders Perspective | Singapore Management University |
| | | | Business Essentials: Strategies for Growth | Singapore Management University |
| | | | Lean Six Sigma Black Belt Certification | Singapore Management University |
| | | | Project Management | Singapore University of Social Sciences |