

Skills Framework for Tourism

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Attractions Management and Operations

Job Role:
Horticulturist

Full Qualification Programmes	Providers
Part-Time Diploma in Applied Science (Urban Agriculture Technology)	Republic Polytechnic
Specialist Diploma in MICE & Events Management	Temasek Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Attractions Operations	Attractions Guest Relations Management	2	Horticulture Sciences and Parks Practices	Institute of Technical Education
	Attractions Programme Development	3	Customer Relationship Management	Singapore University of Social Sciences
	Horticulture Management	3	Horticulture Sciences and Parks Practices	Institute of Technical Education
			Arboriculture Operations	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education
Landscape Project Management and Coordination	Institute of Technical Education			
Nursery Production	Institute of Technical Education			
Sports Turf Operations	Institute of Technical Education			
Business Management	Content Writing and Editing	3	Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Post-Diploma Certificate in Events Management	Temasek Polytechnic
			Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic
	Contract Development and Management	3	Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Contract & Agency Law	Singapore University of Social Sciences
			Project Management	Singapore University of Social Sciences
	Service Excellence	3	Post-Diploma Certificate in Events Management	Temasek Polytechnic
			Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic
			Arboriculture Operations	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
	Stakeholder Management	3	Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Nursery Production	Institute of Technical Education
Workplace Safety and Health Performance Management	3	Sports Turf Operations	Institute of Technical Education	
		Business Excellence	Singapore University of Social Sciences	
		MKT363 Services Marketing	Singapore University of Social Sciences	
		Future-Proof Leadership Begins with ME	National University of Singapore	
Enterprise Risk Management	Accident and Incident Response Management	3	Post-Diploma Certificate in Events Management	Temasek Polytechnic
			Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic
			Arboriculture Operations	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education
	Landscape Project Management and Coordination	Institute of Technical Education		
	Business Continuity Planning	3	Nursery Production	Institute of Technical Education
			Sports Turf Operations	Institute of Technical Education
	Crowd Control and Planning	3	Post-Diploma Certificate in Events Management	Temasek Polytechnic
Post-Diploma Certificate in Tourism Operations			Temasek Polytechnic	
Risk Management and			Arboriculture Operations	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education

	Administration	3	Landscape Project Management and Coordination	Institute of Technical Education
			Nursery Production	Institute of Technical Education
			Sports Turf Operations	Institute of Technical Education
			Post-Diploma Certificate in Events Management	Temasek Polytechnic
Human Resource Management	Learning and Development	3	HR Analytics	National University of Singapore
			Workplace Coaching Begins with Me	National University of Singapore
Infocomm Technology Management	Technology Application	3	Arboriculture Operations	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Nursery Production	Institute of Technical Education
			Sports Turf Operations	Institute of Technical Education
			IT-enabled Business Transformation	Singapore University of Social Sciences
	Post-Diploma Certificate in Events Management	Temasek Polytechnic		
	Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic		
Technology Scanning	3	Post-Diploma Certificate in Events Management	Temasek Polytechnic	
		Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic	