

Skills Framework for Tourism

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Attractions Management and Operations

Job Role:
Assistant Horticulturist

Full Qualification Programmes	Providers
Specialist Diploma in MICE & Events Management	Temasek Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Attractions Operations	Attractions Guest Relations Management	1	Horticulture Sciences and Parks Practices Urban Greenery Customer Relationship Management Provide Visitor Information (SFw)	Institute of Technical Education Institute of Technical Education Singapore University of Social Sciences Tourism Management Institute of Singapore
	Attractions Programme Development	2	Horticulture Sciences and Parks Practices Urban Greenery	Institute of Technical Education Institute of Technical Education
	Horticulture Management	2	Horticulture Sciences and Parks Practices Urban Greenery	Institute of Technical Education Institute of Technical Education
Business Management	Content Writing and Editing	2	Horticulture Sciences and Parks Practices	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Turf Services	Institute of Technical Education
			Urban Greenery	Institute of Technical Education
			Post-Diploma Certificate in Events Management	Temasek Polytechnic
			Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic
	Service Excellence	2	Arboriculture Operations	Institute of Technical Education
			Arboriculture Services	Institute of Technical Education
			Electrical Services	Institute of Technical Education
			Horticulture Sciences and Parks Practices	Institute of Technical Education
			Introduction to Horticulture	Institute of Technical Education
			Landscape Design and Skyrise Greenery	Institute of Technical Education
			Landscape Operations	Institute of Technical Education
			Landscape Project Management and Coordination	Institute of Technical Education
			Landscape Services	Institute of Technical Education
			Nursery Production	Institute of Technical Education
			Nursery Services	Institute of Technical Education
			Sports Turf Operations	Institute of Technical Education
	Turf Services	Institute of Technical Education		
	Urban Greenery	Institute of Technical Education		
	Business Excellence	Singapore University of Social Sciences		
	MKT363 Services Marketing	Singapore University of Social Sciences		
	WSQ Create Customer Experience (SFw)	Tourism Management Institute of Singapore		
	WSQ Conduct Professional Correspondence (SFw)	Tourism Management Institute of Singapore		
Stakeholder Management	2	Arboriculture Operations	Institute of Technical Education	
		Arboriculture Services	Institute of Technical Education	
		Electrical Services	Institute of Technical Education	
		Horticulture Sciences and Parks Practices	Institute of Technical Education	
		Introduction to Horticulture	Institute of Technical Education	
		Landscape Design and Skyrise Greenery	Institute of Technical Education	
		Landscape Operations	Institute of Technical Education	
		Landscape Project Management and Coordination	Institute of Technical Education	
		Landscape Services	Institute of Technical Education	
		Nursery Production	Institute of Technical Education	
		Nursery Services	Institute of Technical Education	
		Sports Turf Operations	Institute of Technical Education	
		Turf Services	Institute of Technical Education	
		Urban Greenery	Institute of Technical Education	
		Future-Proof Leadership Begins with ME	National University of Singapore	
		Post-Diploma Certificate in Events Management	Temasek Polytechnic	
Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic			
Accident and Incident	2	Arboriculture Operations	Institute of Technical Education	
		Arboriculture Services	Institute of Technical Education	
		Electrical Services	Institute of Technical Education	
		Horticulture Sciences and Parks Practices	Institute of Technical Education	
		Introduction to Horticulture	Institute of Technical Education	
		Landscape Design and Skyrise Greenery	Institute of Technical Education	
		Landscape Operations	Institute of Technical Education	
		Landscape Project Management and Coordination	Institute of Technical Education	

Enterprise Risk Management	Response Management	4	Landscape Services	Institute of Technical Education	
			Nursery Production	Institute of Technical Education	
			Nursery Services	Institute of Technical Education	
			Sports Turf Operations	Institute of Technical Education	
			Turf Services	Institute of Technical Education	
			Urban Greenery	Institute of Technical Education	
			Managing Disruption with Future-proof Workplace Communication Skills	National University of Singapore	
			Post-Diploma Certificate in Events Management	Temasek Polytechnic	
	Business Continuity Planning	2	Horticulture Sciences and Parks Practices	Institute of Technical Education	
			Urban Greenery	Institute of Technical Education	
Crowd Control and Planning	2	Horticulture Sciences and Parks Practices	Institute of Technical Education		
		Landscape Project Management and Coordination	Institute of Technical Education		
		Turf Services	Institute of Technical Education		
		Urban Greenery	Institute of Technical Education		
Risk Management and Administration	2	Post-Diploma Certificate in Events Management	Temasek Polytechnic		
		Post-Diploma Certificate in Events Management	Temasek Polytechnic		
Human Resource Management	Learning and Development	2	HR Analytics	National University of Singapore	
			Workplace Coaching Begins with Me	National University of Singapore	
Infocomm Technology Management	Knowledge Management	2	Arboriculture Operations	Institute of Technical Education	
			Arboriculture Services	Institute of Technical Education	
			Electrical Services	Institute of Technical Education	
			Horticulture Sciences and Parks Practices	Institute of Technical Education	
			Introduction to Horticulture	Institute of Technical Education	
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			Turf Services	Institute of Technical Education	
			Urban Greenery	Institute of Technical Education	
	Technology Application	2	IT-enabled Business Transformation	Singapore University of Social Sciences	
			Post-Diploma Certificate in Events Management	Temasek Polytechnic	
				Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic
	Technology Scanning	2	Arboriculture Operations	Institute of Technical Education	
			Arboriculture Services	Institute of Technical Education	
			Electrical Services	Institute of Technical Education	
			Horticulture Sciences and Parks Practices	Institute of Technical Education	
			Introduction to Horticulture	Institute of Technical Education	
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			Nursery Services	Institute of Technical Education	
Sports Turf Operations			Institute of Technical Education		
Turf Services			Institute of Technical Education		
Urban Greenery			Institute of Technical Education		
			Post-Diploma Certificate in Events Management	Temasek Polytechnic	
			Post-Diploma Certificate in Tourism Operations	Temasek Polytechnic	