

<b>TSC Category</b>	Workplace Learning					
<b>TSC</b>	Workplace Learning Delivery					
<b>TSC Description</b>	Implement workplace learning delivery approaches and solutions to drive performance improvement					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
			<b>TAE-LDD-3018-1.1</b>	<b>TAE-LDD-4018-1.1</b>		
			Implement workplace learning solutions which are aligned to learner needs and contexts to drive performance improvement	Establish the direction of bespoke workplace learning delivery approaches to drive sustained performance improvement		
<b>Knowledge</b>			<ul style="list-style-type: none"> <li>Objectives of workplace learning</li> <li>Methods to analyse outcomes of learner profile and learning needs analyses and workplace performance diagnoses</li> <li>Types of workplace learning solutions and tools</li> <li>Components of workplace learning plans</li> <li>Potential obstacles, roadblocks and resolutions in delivering workplace learning</li> <li>Facilitation and learner engagement techniques</li> <li>Processes for implementing workplace learning solutions</li> <li>Stakeholder management techniques</li> <li>Techniques for delivering workplace coaching</li> <li>Components of a workplace coaching plan</li> </ul>	<ul style="list-style-type: none"> <li>Strategies for defining parameters and objectives of workplace learning</li> <li>Trends and developments in workplace learning delivery</li> <li>Strategies for developing workplace learning plans</li> <li>Methods to design workplace learning implementation processes</li> <li>Change management strategies</li> <li>Strategies for developing workplace coaching plans</li> <li>Methods to conduct impact analyses</li> <li>Strategies to sustain long-term performance improvement</li> </ul>		

<p><b>Abilities</b></p>			<ul style="list-style-type: none"> <li>Analyse organisation's intended objectives and business performance goals</li> <li>Analyse outcomes of learner profile and learning needs analyses and workplace performance diagnoses</li> <li>Develop workplace learning plans to facilitate effective implementation</li> <li>Identify potential pitfalls, obstacles or challenges to implementation of workplace learning</li> <li>Implement appropriate workplace learning solutions</li> <li>Manage stakeholder needs and expectations upon implementation of workplace learning solutions</li> <li>Develop workplace coaching plan</li> <li>Implement workplace coaching strategies</li> <li>Assess workplace learning delivery against performance metrics</li> <li>Develop follow-up workplace learning plans to drive sustain performance improvement and learning retention</li> </ul>	<ul style="list-style-type: none"> <li>Establish the parameters and strategic objectives of workplace learning delivery</li> <li>Evaluate application of trends and emerging developments in workplace learning delivery</li> <li>Define principles for developing workplace learning delivery plans</li> <li>Develop workplace learning implementation processes</li> <li>Evaluate potential implementation impacts</li> <li>Formulate countermeasure strategies and change management approaches to resolve workplace learning challenges</li> <li>Define principles for developing workplace coaching plans</li> <li>Conceptualise strategies to sustain long-term learning retention and performance improvements</li> </ul>		
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