

**SKILLS FRAMEWORK FOR SOCIAL SERVICE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC category	Professional Practice					
TSC	Trends Evaluation and Application					
TSC description	Keep abreast of current developments and trends, and apply domain knowledge to trends within the social sector					
TSC proficiency description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		SSC-RND-2020-1.1	SSC-RND-3020-1.1	SSC-RND-4020-1.1	SSC-RND-5020-1.1	SSC-RND-6020-1.1
		Interpret research findings and trends within the social sector	Apply research findings and trends into social service delivery	Evaluate research findings and trends for implications to social service delivery	Oversee evaluation of research findings and trends for implications to social service delivery	Drive research and identification of emerging trends for implications to social service delivery
Knowledge		<ul style="list-style-type: none"> Research findings and trend interpretations within the social sector Overview of current practices and new developments in the social sector Principles and practices relating to the social sector 	<ul style="list-style-type: none"> Current services and programmes within the social sector Contemporary issues and trends in the social sector Legal, policy and procedural frameworks New developments within the social sector both in Singapore and overseas Principles and practices of knowledge and evidence-based research 	<ul style="list-style-type: none"> Principles and applications of research findings Processes for determining evaluation criteria Strategies for improving integration of research findings and trends into service delivery and programmes Evaluation reporting procedures 	<ul style="list-style-type: none"> Methods to integrate research findings and trends into service delivery Transdisciplinary knowledge 	<ul style="list-style-type: none"> National agenda, strategic direction and plans for the social sector Transdisciplinary knowledge Emerging trends in the social sector
Abilities		<ul style="list-style-type: none"> Identify current and emerging trends within the social sector Interpret current research findings and trends within the social sector 	<ul style="list-style-type: none"> Conduct environmental scans to keep abreast of latest developments and trends Apply research findings to identify current issues and design new practices within the social sector Implement knowledge- and evidence-based models and methods to develop and improve own practice Apply techniques for conducting evidence-based research 	<ul style="list-style-type: none"> Develop formats for collecting evidence, interpreting information and reporting recommendations Determine criteria to measure the effectiveness of services and programmes delivered by the organisation Evaluate integration of trends and research findings into social service delivery Improve integration of trends and research findings into social service delivery by 	<ul style="list-style-type: none"> Review criteria for measuring effectiveness of services and programmes Guide integration of research findings and trends for improvements to social service delivery Anticipate sector issues to address gaps in service delivery based on research findings and trends 	<ul style="list-style-type: none"> Provide strategic direction to research for assessment of emerging needs and trends Determine emerging trends Set direction and standards for adoption of best practices to meet emerging needs Formulate critical knowledge for application in agencies or sector

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				monitoring and reviewing programmes on a continuing basis		
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