

**SKILLS FRAMEWORK FOR SOCIAL SERVICE  
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

<b>TSC Category</b>	Group Work					
<b>TSC</b>	Group Work Assessment and Planning					
<b>TSC Description</b>	Perform client assessments, develop and plan group work processes and specialised intervention strategies to achieve effective outcomes					
<b>TSC Proficiency Description</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>Level 5</b>	<b>Level 6</b>
		<b>SSC-PPR-2004-1.1</b>	<b>SSC-PPR-3004-1.1</b>	<b>SSC-PPR-4004-1.1</b>	<b>SSC-PPR-5004-1.1</b>	<b>SSC-PPR-6004-1.1</b>
		Support client assessments, develop and plan group work processes and specialised intervention strategies	Perform client assessments, develop and plan group work processes and specialised intervention strategies	Lead client assessments and adapt group work processes and specialised intervention strategies	Drive client assessments and efforts to create new group work processes and specialised intervention strategies	Influence the development and planning of group work processes and specialised intervention strategies
<b>Knowledge</b>		<ul style="list-style-type: none"> <li>Client needs and requirements for group work</li> <li>Understanding of assessment methods</li> <li>Organisational and sector protocols for planning group work</li> <li>Principles and guidelines of effective group work planning</li> <li>Types of group work</li> <li>Impact of client needs on group work planning</li> </ul>	<ul style="list-style-type: none"> <li>Theories and techniques for planning and practising group work</li> <li>Clinical skills in areas of practice</li> <li>Principles of group dynamics, group formation and group conflict management</li> <li>Assessment principles, methods and frameworks</li> <li>Criteria for assessment of group appropriateness</li> <li>Risk factors impacting group work</li> </ul>	<ul style="list-style-type: none"> <li>Complex client needs</li> <li>Types of group work for clients with complex needs</li> </ul>	<ul style="list-style-type: none"> <li>Strategies for formulating group work</li> <li>Expert knowledge and experience in relevant area of practice</li> <li>Standards for guiding development of group work</li> <li>Community stakeholders and resources for group work</li> <li>Emerging trends and best practices in group work processes and intervention strategies</li> </ul>	<ul style="list-style-type: none"> <li>Strategic planning models and processes related to group work planning</li> <li>National stakeholders and resources for group work</li> <li>Emerging trends and best practices in group work and intervention strategies</li> </ul>
<b>Abilities</b>		<ul style="list-style-type: none"> <li>Conduct screenings of clients for suitability of group work</li> <li>Identify needs of clients and range of group activities</li> <li>Identify factors that may impact group work activities</li> <li>Identify appropriate approaches to address the needs of clients</li> <li>Assist in administrative procedures in the planning of group work</li> </ul>	<ul style="list-style-type: none"> <li>Assess needs of clients and their suitability for group work</li> <li>Assess dynamics and patterns of group behaviour</li> <li>Plan group work programmes, psycho-education and support groups</li> <li>Identify potential issues, risks and conflicts that may impact group work</li> <li>Implement key principles of effective group work development and planning</li> </ul>	<ul style="list-style-type: none"> <li>Plan group work for client groups with complex needs</li> <li>Adapt group work approaches for different groups and settings</li> <li>Review group work outcomes</li> <li>Supervise social service sector professionals in applying group dynamics and processes in planning</li> </ul>	<ul style="list-style-type: none"> <li>Drive group work processes that meet the organisations, communities and/or sector's needs</li> <li>Integrate best practices into group work</li> <li>Develop new group work processes</li> <li>Strategise design and execution of group work plans</li> <li>Translate insights from group dynamics of clients or support groups to formulate group work outcomes</li> </ul>	<ul style="list-style-type: none"> <li>Steer strategic initiatives relating to group work for alignment to sector and/or organisational strategies</li> <li>Mobilise relevant stakeholders, networks and resources to support the planning of group work</li> <li>Co-create solutions with multi-disciplinary teams</li> <li>Provide consultations on the development and planning of group work</li> </ul>

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			<ul style="list-style-type: none"> <li>• Articulate group work outcomes</li> </ul>		<ul style="list-style-type: none"> <li>• Mobilise resources within community to enable group work</li> <li>• Supervise the development and planning of group work</li> </ul>	
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