

**SKILLS FRAMEWORK FOR SOCIAL SERVICE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Casework					
TSC	Casework Evaluation					
TSC Description	Evaluate effectiveness and efficiency of casework interventions					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		SSC-PPR-2002-1.1	SSC-PPR-3002-1.1	SSC-PPR-4002-1.1	SSC-PPR-5002-1.1	SSC-PPR-6002-1.1
		Support the evaluation of casework outcomes, processes and levels of risk	Implement appropriate evaluation frameworks for casework outcomes, processes and levels of risk	Adapt evaluation frameworks to evaluate casework outcomes, processes and levels of risk	Drive efforts for effectiveness of casework evaluation processes	Strategise approaches to track outcomes of casework interventions
Knowledge		<ul style="list-style-type: none"> Casework evaluation methods and processes 	<ul style="list-style-type: none"> Methods to evaluate clients' level of functioning, risks and needs Tools to monitor and review clients' progress 	<ul style="list-style-type: none"> Social work evaluation theories and frameworks Professional partnership evaluation Casework supervision 	<ul style="list-style-type: none"> Best practices relating to casework processes 	<ul style="list-style-type: none"> Details of casework processes in the sector Casework evaluation guidelines and practices Current performance measures at the national level relating to casework interventions
Abilities		<ul style="list-style-type: none"> Support evaluation of clients' level of risks and needs Support evaluation of system intervention for clients Compile data and information on cases 	<ul style="list-style-type: none"> Implement evaluation methods Review clients' level of functioning, risks and needs Evaluate casework intervention outcomes 	<ul style="list-style-type: none"> Adapt evaluation frameworks to suit unique requirements of cases Review progress of clients against case plans Evaluate the effectiveness of professional partnerships relating to casework interventions Supervise casework evaluation 	<ul style="list-style-type: none"> Evaluate effectiveness of case plans for specific areas of practice Develop evaluation frameworks to suit unique requirements of cases 	<ul style="list-style-type: none"> Establish specific strategies to identify casework intervention performance Develop case evaluation tools and approaches