

**SKILLS FRAMEWORK FOR SOCIAL SERVICE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Care Services					
TSC	Intervention Implementation					
TSC Description	Perform the appropriate interventions based on client's needs, conditions and care plan					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
	SSC-CAR-1003-1.1	SSC-CAR-2003-1.1	SSC-CAR-3003-1.1			
	Support execution of relevant interventions, reporting and documentation activities based on clients' care plans	Apply relevant client and implementation considerations to support execution of intervention based on client's care plan	Translate client needs and organisational parameters into the implementation and modification of intervention			
Knowledge	<ul style="list-style-type: none"> • Clients' care plans and goals and limitations of interventions • Client profiles, background and history based on confidentiality requirements • Organisational Standard Operating Procedures (SOPs) in relation to interventions • Reporting and documentation procedures for client interventions • Types of equipment and resources • Appropriate and safe use of equipment and resources • Confidentiality and privacy principles and practices • Common terminologies used in the therapy and/or care context • Roles, responsibilities and limitations of social service professionals and allied health team members. • Nursing, medical and other personnel therapy 	<ul style="list-style-type: none"> • Psychological, physiological environmental and emotional effects on clients and the strategies to cope with them • Types of interventions carried out for clients and the reasons for using them • Types of client reactions to the interventions • Life stage development and the limitation and abilities of clients • Steps to implement interventions and therapy • Instructions for appropriate range of activities for clients of different ages and abilities 	<ul style="list-style-type: none"> • Individual Care Plans • Complex requirements, conditions and considerations of clients • Variation in client needs and requirements • Impact of client needs and conditions on participation • Principles and practices of group dynamics • Workplace Safety and Health (WSH) legislation relevant to the provision of interventions • Reporting and documentation requirements • Instructional methods for providing guidance to care staff 			

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	tasks or programmes delivered by the organisation					
Abilities	<ul style="list-style-type: none"> Identify all elements of the client's care plans for conduct of interventions Identify targets and time frames for achieving outcomes in the care plans Provide the agreed activities and treatments according to the agreed schedule in the care plans Clarify individual roles and responsibilities in the delivery of the care plans Instruct clients in the correct technique and guidelines for undertaking physical activities Maintain accurate client records and documentation Maintain privacy, comfort and safety of clients Report signs of adverse reactions promptly 	<ul style="list-style-type: none"> Execute clients' care plans Make recommendations to existing clients' care plans Select suitable activities, resources and equipment based on care plans Communicate clear and accurate instructions Communicate in a manner that encourage participation and is suitable for the clients Take prompt and appropriate action in response to the clients who have adverse reactions to interventions 	<ul style="list-style-type: none"> Monitor implementation of care plans to ensure proper execution Modify activities to meet client needs Introduce appropriate range of activities to take into account clients' physical and functional conditions and social interaction needs Assess and implement therapies and interventions for clients Identify and seek resources required for interventions Conduct interventions and report them according to organisational Standard Operating Procedures (SOPs) 			