

SKILLS FRAMEWORK FOR SOCIAL SERVICE SKILLS MAP - LEAD YOUTH WORKER		
Sector	Social Service	
Track	Youth Work	
Sub-track	Direct Practice	
Occupation	Youth Worker	
Job Role	Lead Youth Worker	
Job Role Description	<p>The Lead Youth Worker leads the organisation's delivery of interventions, programmes, community development and outreach for youths. He/She is passionate in developing youths into well-adjusted and contributing members of society by driving improvements in the professional youth work practice within the organisation and sector. He drives improvements in delivery of casework and group work in the organisation and leads crisis management cases. He leads collaborations within the community and across organisations, and drives innovative ways of working with youths. He leads a team of staff involved in youth work.</p> <p>A highly experienced professional who is decisive, innovative and possesses strong leadership and management skills, the Lead Youth Worker works in schools, communities and youth sector organisations. He also works as part of a collaborative and multi-disciplinary team in the course of his work.</p>	
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks
	Provide interventions to youths	Evaluate effectiveness of case or care planning for youths
		Evaluate assessment frameworks and approaches for casework and group work
		Evaluate effectiveness of casework interventions
		Design new group work processes and specialised intervention strategies
		Evaluate outcomes and effectiveness of group work and support groups
		Monitor delivery of casework, group work and support groups
		Develop standard operating procedures (SOPs) to manage crisis situations
	Deliver programmes	Design evidence-informed youth programmes
		Recommend strategies for youth programmes
		Lead development and implementation of best practice tools and techniques for measuring effectiveness of programmes
	Perform community development work	Evaluate gaps in the needs of youth and programmes based on emerging trends
		Coordinate with other organisations to further interest in youth development
		Strategise volunteer involvement in the delivery of programmes and intervention
		Drive initiatives to measure impact of volunteer contributions
		Strategise interventions to effect social change in the community
Advocate for social change in the community through policy influence		
Conduct youth outreach and engagement	Lead the development of organisation's outreach plans	

		Lead the development of the organisation's communication and outreach strategies for schools			
		Review organisational efforts to apply novel methods in interest or play-based outreach programmes			
		Lead development efforts to improve mentoring services			
		Evaluate organisational mentoring frameworks and guidelines against outcome measures			
	Uplift professional practice on youth development	Evaluate effectiveness of support mechanisms and development methods to promote youth development			
		Recommend enhancements to schemes that impact youths			
		Drive collaboration efforts between stakeholders to contribute to and influence relevant legislative frameworks, protocols and procedures			
		Evaluate intervention programmes and policies to reduce risk and recurrence of social problems specific to youth			
		Drive organisational self-care policies and strategies			
		Review systematic approaches for supervision of youth workers			
		Enhance or formulate new standards of care, procedures and programmes to promote safety and health			
		Lead collaboration efforts with other organisations to influence changes that advance the interests of youths			
	Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies	
		Advocacy and Representation	Level 5	Leadership	Advanced
Case and Care Planning		Level 5	Developing People	Intermediate	
Casework Evaluation		Level 5	Decision Making	Advanced	
Casework Intervention		Level 5	Communication	Advanced	
Collaborative Practices Across Disciplines and Sectors		Level 5	Interpersonal Skills	Advanced	
Diversity Awareness and Management		Level 5			
Emergency Response and Crisis Management		Level 5			
Ethics, Values and Legislation		Level 5			
Group Work Assessment and Planning		Level 5			
Group Work Evaluation		Level 5			
Group Work Intervention		Level 5			
Mentoring for Youths		Level 5			
Practice Supervision		Level 5			

	Professional Consultation	Level 5		
	Reflexive Practice	Level 5		
	Resilience and Self-care	Level 5		
	Social Sector Policy Influence	Level 5		
	Social Service Programme Development	Level 5		
	Social Service Programme Evaluation	Level 5		
	Social Service Programme Implementation	Level 5		
	Stakeholder Management	Level 5		
	Trends Evaluation and Application	Level 5		
	Youth Development	Level 5		
	Youth Outreach	Level 5		
Programme Listing	For a list of Training Programmes available for the Social Service sector, please visit: www.skillsfuture.sg/skills-framework/social-service			