

SKILLS FRAMEWORK FOR SOCIAL SERVICE SKILLS MAP - SENIOR YOUTH WORKER		
Sector	Social Service	
Track	Youth Work	
Sub-track	Direct Practice	
Occupation	Youth Worker	
Job Role	Senior Youth Worker	
Job Role Description	<p>The Senior Youth Worker is passionate in developing youths into well-adjusted and contributing members of society. He/She manages interventions and programmes for youths. He manages complex cases, and adapts strategies and approaches to plan and evaluate casework, group work and community development activities and programmes. He manages and improves the organisation's youth outreach and engagement efforts. He also guides and coaches the performance of staff.</p> <p>A service-oriented professional who is nurturing and possesses good team management skills, the Senior Youth Worker works in schools, communities and youth sector organisations.</p>	
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks
	Provide interventions to youths	Develop specialised case and/or care plans for youths Adapt assessment frameworks and approaches for casework and group work Adapt casework interventions Adapt group work processes and specialised intervention strategies Identify improvements to group work and support groups Provide feedback on delivery of casework, group work and support groups Adapt crisis management approaches to minimise risks
	Deliver programmes	Adapt evidence-informed programmes for youths Monitor delivery of programmes Lead detailed evaluation of youth programmes
	Perform community development work	Evaluate information collected with the intent of formulating emerging trends Develop a network of relationships across organisations to achieve common goals Manage volunteers in the delivery of programmes and interventions Implement measures to recognise volunteer contributions Conduct interventions within the community to effect social change Advocate for social change in the community through policy influence
	Conduct youth outreach and engagement	Develop and improve youth outreach plans Develop customised programmes and services in schools

		Organise interest or play-based programmes for youths with partner organisations			
		Build strategic relationships with partner organisations for delivery of interest and play-based programmes			
		Supervise staff in mentoring youths			
		Adapt organisation mentoring frameworks and guidelines against outcome measures			
	Uplift professional practice on youth development	Develop support mechanisms and development methods to promote youth development			
		Revise organisation's programmes for alignment to policies and schemes			
		Adopt relevant legislative frameworks, protocols and procedures in youth work			
		Review intervention programmes and policies to reduce risk and recurrence of social problems specific to youth			
		Assist teams to improve and implement self-care plans			
		Develop systematic approaches for supervision of staff			
		Propose enhancements to standards of care, procedures and programmes of safety and health			
		Resolve gaps within the organisation to advance the interests of youths			
	Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies	
		Advocacy and Representation	Level 4	Communication	Advanced
Case and Care Planning		Level 4	Leadership	Intermediate	
Casework Evaluation		Level 4	Teamwork	Intermediate	
Casework Intervention		Level 4	Developing People	Intermediate	
Collaborative Practices Across Disciplines and Sectors		Level 4	Problem Solving	Intermediate	
Diversity Awareness and Management		Level 4			
Emergency Response and Crisis Management		Level 4			
Ethics, Values and Legislation		Level 4			
Group Work Assessment and Planning		Level 4			
Group Work Evaluation		Level 4			
Group Work Intervention		Level 4			
Mentoring for Youths		Level 4			
Practice Supervision		Level 4			
Professional Consultation		Level 4			

	Reflexive Practice	Level 4		
	Resilience and Self-care	Level 4		
	Social Sector Policy Influence	Level 4		
	Social Service Programme Development	Level 4		
	Social Service Programme Evaluation	Level 4		
	Social Service Programme Implementation	Level 4		
	Stakeholder Management	Level 4		
	Trends Evaluation and Application	Level 4		
	Youth Development	Level 4		
	Youth Outreach	Level 4		
Programme Listing	For a list of Training Programmes available for the Social Service sector, please visit: www.skillsfuture.sg/skills-framework/social-service			