

SKILLS FRAMEWORK FOR SOCIAL SERVICE SKILLS MAP - YOUTH WORKER		
Sector	Social Service	
Track	Youth Work	
Sub-track	Direct Practice	
Occupation	Youth Worker	
Job Role	Youth Worker	
Job Role Description	<p>The Youth Worker develops youths into well-adjusted and contributing members of society. He/She provides interventions and programmes to youths. He develops and implements casework, group work and community development activities and programmes. He guides and support youths in their personal, social and educational development. He contributes to building the youth development professional practice and provides guidance to junior staff.</p> <p>A team player who is committed and possesses good communication and problem solving skills, the Youth Worker works in schools, communities and youth sector organisations.</p>	
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks
	Provide interventions to youths	Develop case and/or care plans for youths
		Implement assessment frameworks and approaches for casework and group work
		Conduct casework interventions
		Develop group work processes and specialised intervention strategies
		Facilitate delivery of group work and support groups
		Organise crisis management team with partner organisations and agencies in consultation with senior professionals
	Deliver programmes	Develop programmes using evidence-based framework
		Deliver programmes independently
		Evaluate effectiveness of programmes
	Perform community development work	Assess needs of youths based on information and feedback collated from multiple stakeholders
		Collaborate with stakeholders to achieve common goals
		Manage volunteers in the delivery of programmes and interventions
		Conduct interventions within the community to effect social change
		Advocate for social change in the community through policy influence
	Conduct youth outreach and engagement	Implement the organisation's outreach plans
Implement core programmes and services to be delivered in schools		
Implement interest or play-based programmes for youths with partner organisations		

		Liaise with partner organisations		
		Support mentoring of youths		
	Uplift professional practice on youth development	Implement support mechanisms in promoting youth development		
		Identify gaps between the organisation's programmes, policies and schemes		
		Implement legislative frameworks, protocols and procedures in youth work		
		Identify risk and protective factors associated with social problems specific to youths		
		Develop individual self-care plans		
		Identify personal and professional development goals and agenda for supervision		
		Implement standards of care, organisational safety and health policies, procedures and programmes		
	Deploy resources to safeguard and promote the interests of youths			
Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies	
	Advocacy and Representation	Level 3, Level 4	Communication	Intermediate
	Case and Care Planning	Level 3, Level 4	Teamwork	Basic
	Casework Evaluation	Level 3, Level 4	Interpersonal Skills	Intermediate
	Casework Intervention	Level 3, Level 4	Problem Solving	Intermediate
	Collaborative Practices Across Disciplines and Sectors	Level 3, Level 4	Creative Thinking	Basic
	Diversity Awareness and Management	Level 3, Level 4		
	Emergency Response and Crisis Management	Level 3, Level 4		
	Ethics, Values and Legislation	Level 3, Level 4		
	Group Work Assessment and Planning	Level 3, Level 4		
	Group Work Evaluation	Level 3, Level 4		
	Group Work Intervention	Level 3, Level 4		
	Mentoring for Youths	Level 3, Level 4		
	Practice Supervision	Level 3, Level 4		
	Professional Consultation	Level 3, Level 4		
Reflexive Practice	Level 3, Level 4			

	Resilience and Self-care	Level 3, Level 4		
	Social Sector Policy Influence	Level 3, Level 4		
	Social Service Programme Development	Level 3, Level 4		
	Social Service Programme Evaluation	Level 3, Level 4		
	Social Service Programme Implementation	Level 3, Level 4		
	Stakeholder Management	Level 3, Level 4		
	Trends Evaluation and Application	Level 3, Level 4		
	Youth Development	Level 3, Level 4		
	Youth Outreach	Level 3, Level 4		
Programme Listing	For a list of Training Programmes available for the Social Service sector, please visit: www.skillsfuture.sg/skills-framework/social-service			