

SKILLS FRAMEWORK FOR SOCIAL SERVICE SKILLS MAP - YOUTH WORK ASSOCIATE		
Sector	Social Service	
Track	Youth Work	
Sub-track	Direct Practice	
Occupation	Youth Worker	
Job Role	Youth Work Associate	
Job Role Description	<p>The Youth Work Associate assists in providing interventions and programmes to youths. He/She is passionate in developing youths into well-adjusted and contributing members of society through supporting the facilitation and assessments of casework, group work, community development and youth outreach programmes. He supports youth engagements through schools, public and cyber outreach. He also supports the implementation of activities to build the youth development professional practice.</p> <p>A committed staff who possesses good interpersonal and communication skills, the Youth Work Associate works in schools, communities and youth sector organisations.</p>	
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks
	Provide interventions to youths	Support development of care plans for youths Support assessments of casework and group work Support implementation of casework interventions Support development of group work processes and specialised intervention strategies Support delivery of group work and support groups Perform activities to respond to crisis situations
	Deliver programmes	Support development of programmes Support delivery of programmes Support programme evaluation processes through the application of tools and techniques
	Perform community development work	Support assessments of needs of youths through collection of information and feedback from multiple stakeholders Participate in initiatives to establish working relationships with stakeholders Work with volunteers in the delivery of programmes and interventions Support conduct of interventions within the community
	Conduct youth outreach and engagements	Support implementation of the organisation's outreach plans Support implementation of core programmes and services offered in schools Participate in interest or play-based activities to engage youths Identify potential partner organisations Support implementation of mentoring approaches

	Uplift professional practice on youth development		Support implementation of support mechanisms in promoting youth development	
			Support the implementation of relevant legislative frameworks, protocols and procedures in own areas of work	
			Support the identification of risk and protective factors associated with social problems specific to youths	
			Develop individual self-care plans	
			Identify personal and professional development goals and agenda for supervision	
			Implement standards of care, organisational safety and health policies, procedures and programmes	
			Support implementation of activities that safeguard and promote the interests of youths	
Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies	
	Case and Care Planning	Level 2	Communication	Basic
	Casework Evaluation	Level 2	Interpersonal Skills	Intermediate
	Casework Intervention	Level 2	Teamwork	Basic
	Collaborative Practices Across Disciplines and Sectors	Level 2	Problem Solving	Basic
	Diversity Awareness and Management	Level 2	Service Orientation	Basic
	Emergency Response and Crisis Management	Level 2		
	Ethics, Values and Legislation	Level 2		
	Group Work Assessment and Planning	Level 2		
	Group Work Evaluation	Level 2		
	Group Work Intervention	Level 2		
	Mentoring for Youths	Level 2		
	Reflexive Practice	Level 2		
	Resilience and Self-care	Level 2		
	Social Service Programme Development	Level 2		
	Social Service Programme Evaluation	Level 2		
	Social Service Programme Implementation	Level 2		
	Stakeholder Management	Level 2		
	Trends Evaluation and Application	Level 2		
	Youth Development	Level 2		

	Youth Outreach	Level 2		
Programme Listing	For a list of Training Programmes available for the Social Service sector, please visit: www.skillsfuture.sg/skills-framework/social-service			