

SKILLS FRAMEWORK FOR SOCIAL SERVICE SKILLS MAP - SENIOR MASTER SOCIAL WORKER		
Sector	Social Service	
Track	Social Work	
Sub-track	Direct Practice	
Occupation	Social Worker	
Job Role	Senior Master Social Worker	
Job Role Description	<p>The Senior Master Social Worker works in the field of social work. He/She has expertise in domains under social work in order to play a supervisory role in the organisation's delivery of interventions and programmes at the national level. He also influences community development work and uplifts the professional practice in social work. He establishes partnerships with key influencers to guide the development of social service and intervention plans at the national level. He provides supervision to staff and other service providers and advocates for changes in social work practice and policies at the national level.</p> <p>An expert professional with excellent management and leadership skills, the Senior Master Social Worker is decisive, and leads and inspires staff in their field of work. He works in institutional settings, communities, voluntary welfare organisations and hospitals. He drives collaboration with other agencies and ministries in the course of his work.</p>	
Critical Work Functions and Key Tasks / Performance Expectations	Critical Work Functions	Key Tasks
	Perform stakeholder engagement and partnerships	Provide consultancy on social work practice across disciplines at the national level
	Conduct casework	Provide multi-disciplinary perspectives to guide the development of holistic interventions at the national level
	Conduct group work	Develop group work intervention plans at the national level
		Provide consultation on design of group work interventions at the national level
		Review progress and effectiveness of group work interventions at the national level
	Perform community development work	Synthesise outcomes of environmental scans and community need assessments for new community development initiatives at the national level
		Provide strategic leadership on the mobilisation of community resources at the national level
		Drive development of community development initiatives through influencing key players at the national level
		Drive implementation of community development initiatives through collaboration and advocacy to policy makers
		Review progress and effectiveness of community development initiatives at the national level
	Deliver programmes	Provide consultancy to integrate community-wide programmes and best practices adopted by social service providers
		Drive delivery of programmes at the national level
		Evaluate programmes at the national level
Uplift professional practice in social work	Drive self-care mechanisms at the national level	
	Develop supervision guidelines at the national level	

		Drive professional development of social workers at the national level		
		Outline key priorities and focus for research based on national needs		
		Advocate audits across social work practices at the national level		
		Drive new standards of care, organisational health policies, procedures and programmes to promote safety and health at the national level		
		Advocate policies, governance frameworks and standards at the national level		
		Drive improvements in models of care and service delivery based on research and emerging trends at the national level		
		Oversee the development of standard operating procedures to manage crisis situations		
Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies	
	Advocacy and Representation	Level 6	Leadership	Advanced
	Case and Care Planning	Level 6	Communication	Advanced
	Casework Evaluation	Level 6	Interpersonal Skills	Advanced
	Casework Intervention	Level 6	Developing People	Advanced
	Collaborative Practices Across Disciplines and Sectors	Level 6	Global Mindset	Advanced
	Diversity Awareness and Management	Level 6		
	Emergency Response and Crisis Management	Level 6		
	Ethics, Values and Legislation	Level 6		
	Group Work Assessment and Planning	Level 6		
	Group Work Evaluation	Level 6		
	Group Work Intervention	Level 6		
	Practice Supervision	Level 6		
	Professional Consultation	Level 6		
	Reflexive Practice	Level 6		
	Research Data Collection and Management	Level 6		
	Resilience and Self-care	Level 6		
Social Sector Policy Influence	Level 6			
Social Service Programme Development	Level 6			

	Social Service Programme Evaluation	Level 6		
	Social Service Programme Implementation	Level 6		
	Stakeholder Management	Level 6		
	Trends Evaluation and Application	Level 6		
Programme Listing	For a list of Training Programmes available for the Social Service sector, please visit: www.skillsfuture.sg/skills-framework/social-service			