

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Psychology

Job Role: Senior Research Psychologist	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Professional Practice	Collaborative Practices Across Disciplines and Sectors	4	Introduction to Behavioural Insights	Temasek Polytechnic
	Diversity Awareness and Management	4	Collaborative Playbuilding	Singapore Polytechnic
			Community in Context	Singapore Polytechnic
			Current Issues and Trends in Human Development	Singapore Polytechnic
			Elements of Drama	Singapore Polytechnic
			Facilitation Practices	Singapore Polytechnic
			Working through Process	Singapore Polytechnic
	Ethics, Values and Legislation	4	Analysing Data on Human Behaviour	Temasek Polytechnic
Stakeholder Management	4	Managing Individuals with Attention Deficit Hyperactivity Disorder (ADHD) and Autism Spectrum Disorder (ASD) for Caregivers and Mainstream Educators	Temasek Polytechnic	
Trends Evaluation and Application	4	Community in Context	Singapore Polytechnic	
		Current Issues and Trends in Human Development	Singapore Polytechnic	
Research Practice	Research Data Analysis	4	Analysing Data on Human Behaviour	Temasek Polytechnic
	Research Data Collection and Management	4	Analysing Data on Human Behaviour	Temasek Polytechnic
	Research Design	4	Analysing Data on Human Behaviour	Temasek Polytechnic
	Research Findings Communication	4	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
		Manage Service Performance	Andalus Corporation Pte Ltd
		The Service Coach (Version B)	Capelle Academy Pte Ltd
		Manage Service Performance	Kaplan Professional
		Manage Service Performance	Mendaki Social Enterprise Network Singapore Pte Ltd

Sense Making	Intermediate	WSQ Manage Service Performance	NTUC Learning Hub Pte Ltd
		Manage Service Performance	Service Quality Centre Pte Ltd
		Manage Service Operations and Performance	Singapore Chinese Chamber Institute of Business
		Manage Service Performance	Training Vision Institute Pte Ltd
		Manage Service Performance	William Angliss Institute Pte Ltd
Problem Solving	Intermediate	Solve Problems & Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems & Make Decisions at Supervisory level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd
		Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving & Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems & Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd
Team Management	Intermediate	Support Team	Bootstrap Pte Ltd
		Facilitate Effective Work Teams (ES-IP302G-1)	Cambrian Academy Pte Ltd
		Synergizing for Success	Capelle Academy Pte Ltd
		Building a Results-Oriented Team	Capelle Academy Pte Ltd
		People Leadership Program	Capelle Academy Pte Ltd
		WSQ Facilitate Effective Work Teams	Eagle Infotech Consultants Pte Ltd
		Facilitate Effective Work Teams	Image Institute of Learning and Development Pte Ltd
		One Dream - One Team: Manage Team Effectively	Image Institute of Learning and Development Pte Ltd
		Support Team	Kaplan Professional
		Lead Team	Kaplan Professional
		Lead Team	Loyal Reliance Pte Ltd
		Facilitate Effective Work Teams	Mendaki Social Enterprise Network Singapore Pte Ltd
		Support Team	Mendaki Social Enterprise Network Singapore Pte Ltd

Teamwork	Intermediate	Lead Team	Mendaki Social Enterprise Network Singapore Pte Ltd		
		Support Team powered by John Maxwell	NTUC LearningHub Pte Ltd		
		Lead Team	NTUC LearningHub Pte Ltd		
		Building a High Performance Team (I)	ROHEI Corporation Pte Ltd		
		Art of Leadership: Influence & Manage your Team for Results	ROHEI Corporation Pte Ltd		
		Support Team	SeraphCorp Institute Pte Ltd		
		Lead Team	SeraphCorp Institute Pte Ltd		
		Support Team	Service Quality Centre Pte Ltd		
		Support Team	Singapore Chinese Chamber Institute of Business		
		Lead Team	Singapore Chinese Chamber Institute of Business		
		Developing and Engaging Your Team for Workplace Success	Singapore Institute of Management		
		Dynamic Planning and Execution for Managers	Singapore Institute of Management		
		Develop A Work Team	Singapore National Employers Federation		
		Support Your Team Creatively	Singapore National Employers Federation		
		Facilitate Effective Work Teams	SSA Consulting Group Pte Ltd		
		Develop a Work Team	SSA Consulting Group Pte Ltd		
		Lead Team Leaders to Develop Business Strategies and Governance Management	Training Masters Workforce Institute Pte Ltd		
		Facilitate Effective Work Teams	Trillion Training (S) Pte Ltd		
		Communication	Intermediate	Facilitate Effective Communication and Engagement at the Workplace	Absolute Kinetics Consultancy Pte Ltd
				Develop Self	Bootstrap Pte Ltd
People Leadership Program	Capelle Academy Pte Ltd				
Leading through People	Capelle Academy Pte Ltd				
Manage Self	Charles Mann Training and Consultancy Pte Ltd				
Facilitate Effective Communication and Engagement at the Workplace	Comat Training Services Pte Ltd				
Lead Workplace Communication and Engagement	Eben Consultants (Far East) Pte Ltd				
Facilitate Effective Communication and Engagement at the Workplace	E-Square Communication and Management Training Consultancy				
Decision Making & Self Mastery	Everest Innovation Pte Ltd				
Be an Achiever: Manage Self	Image Institute of Learning and Development Pte Ltd				
ES WSQ Effective Interactive and Relationship Management (Supervisory)	Integrated Learning Systems Pte Ltd				
ES-IP-301G-1 Facilitate Effective Communication & Engagement at the Workplace	Kaplan Professional				
ES-IP-401G-1 Lead Workplace Communication and Engagement	Kaplan Professional				
Manage Self	Kaplan Professional				
Develop Self	Kaplan Professional				
Facilitate Effective Communication and Engagement at the Workplace	Mendaki Social Enterprise Network Singapore Pte Ltd				
Manage Self	Mendaki Social Enterprise Network Singapore Pte Ltd				
Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd				
Facilitate Effective Communication and Engagement at the Workplace	Nanyang Polytechnic				
Facilitate Effective Communication and Engagement at the Workplace	Ngee Ann Polytechnic				
Lead Workplace Communication and Engagement	Ngee Ann Polytechnic				
Facilitate Effective Communication and Engagement at the Workplace (ES-IP-301G-1)	NTUC LearningHub Pte Ltd				
Lead Workplace Communication and Engagement (ES-IP-401G-1)	NTUC LearningHub Pte Ltd				
Manage Self	NTUC LearningHub Pte Ltd				
Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd				
Facilitate Effective Communication and Engagement at the Workplace	PSB Corporation Pte Ltd				
Manage Self	Raffles Skills Lab International Training Centre Pte Ltd				

Manage Self	SeraphCorp Institute Pte Ltd
Develop Self	SeraphCorp Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Service Quality Centre Pte Ltd
Lead Workplace Communication and Engagement	Service Quality Centre Pte Ltd
Manage Self	Singapore Chinese Chamber Institute of Business
Develop Self	Singapore Chinese Chamber Institute of Business
Developing Self Effectiveness for Business Performance	Singapore Institute of Management
The Facilitative Leader of Self-Managed Teams	Singapore National Employers Federation
Creative Leadership and Self Development Skills	Singapore National Employers Federation
Facilitate Effective Communication and Engagement at the Workplace	The National University of Singapore Society
Develop Self to Maintain Professional Competence at Managerial Level	Training Masters Workforce Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Training Vision Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace (Contextualised)	Training Vision Institute Pte Ltd
Lead Workplace Communication and Engagement (Contextualised)	Training Vision Institute Pte Ltd
Lead workplace communication and engagement	Training Vision Institute Pte Ltd
Facilitate Effective Communication and Engagement at the Workplace	Trillion Training (S) Pte Ltd
Lead Workplace Communication and Engagement	Trust Management Centre