

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Psychology

Job Role: Deputy Director/Senior Assistant Director	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General Management	Change Management	5	Leading Organisational Change	Singapore Institute of Management (SIM)
			Leadership and Change Management	Singapore University of Social Sciences
	Corporate Governance	5	NICF-Risk and Compliance Management	NUS School of Computing
	Financial Management	5	Develop and Establish Financial Budget and Plans	Kaplan Professionals
			Evaluate and Intepret Financia Reports	Singapore National Employers Federation
	People Management	5	Develop Human Resource Policy Framework	Human Capital (Singapore) Pte Ltd
			Develop Human Resource Policy Framework	Singapore National Employers Federation
			Labour Policies and Legislation	Singapore Polytechnic
	Strategy Implementation	5	Leading Strategy into Actions (SSIA)	ODE Consulting Pte Ltd
			Dynamic Planning and Execution for Managers	Singapore Institute of Management (SIM)
			Introduction to Behavioural Insights	Temasek Polytechnic
	Strategy Planning	5	Introduction to Behavioural Insights	Temasek Polytechnic
	Workplace Safety and Health	4	ES-JS-401G-1 Manage Workplace Safety and Health System	Kaplan Professional
Workplace Safety and Health-Managerial			Ngee Ann Polytechnic	
Manage Workplace Safety and Health System			NTUC LearningHub Pte. Ltd.	
Manage Workplace Safety and Health System			Service Quality Centre Pte. Ltd.	
Workplace Safety and Health-Managerial 1			Singapore Polytechnic	
Manage Workplace Safety and Health System			ST Electronics (E-Services) Pte. Ltd.	
Professional Practice	Ethics, Values and Legislation	5	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Interpersonal Skills	Advanced	Foster Business Relationship	Kaplan Professional
		Strategic Leadership	SeraphCorp Institute Pte Ltd
		Role of Effective Managers – Connecting the Dots!	SMU-Centre for Professional Studies
Developing People	Advanced	Engage People	Kaplan Professional
		Engage People	SeraphCorp Institute Pte Ltd
		Talent Management for Business Leaders	SMU-Centre for Professional Studies
		Engage People	William Angliss Institute Pte Ltd