

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Youth Work

Job Role:	
Director	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General Management	Change Management	6	Leading Organisational Change	Singapore Institute of Management (SIM)
			Leadership and Change Management	Singapore University of Social Sciences
	Corporate Governance	5	NICF-Risk and Compliance Management	NUS School of Computing
	Financial Management	5	Develop and Establish Financial Budget and Plans	Kaplan Professionals
			Evaluate and Interpret Financial Reports	Singapore National Employers Federation
	Strategy Implementation	5	Leading Strategy into Actions (SSIA)	ODE Consulting Pte Ltd
			Dynamic Planning and Execution for Managers	Singapore Institute of Management (SIM)
			Introduction to Behavioural Insights	Temasek Polytechnic
	Strategy Planning	6	Introduction to Behavioural Insights	Temasek Polytechnic
			Planning Strategic Vision	ODE Consulting Pte Ltd
			NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
	Workplace Safety and Health	4	ES-JS-401G-1 Manage Workplace Safety and Health System	Kaplan Professional
			Workplace Safety and Health-Managerial	Ngee Ann Polytechnic
Manage Workplace Safety and Health System			NTUC LearningHub Pte Ltd.	
Manage Workplace Safety and Health System			Service Quality Centre Pte Ltd.	
Workplace Safety and Health-Managerial 1			Singapore Polytechnic	
Manage Workplace Safety and Health System	ST Electronics (E-Services) Pte Ltd.			
Professional Practice	Ethics, Values and Legislation	6	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Developing People	Advanced	Engage People	Kaplan Professional
		Engage People	SeraphCorp Institute Pte Ltd
		Talent Management for Business Leaders	SMU-Centre for Professional Studies
		Engage People	William Angliss Institute Pte Ltd