

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Social Work Job Role:
Senior Director / Director

Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Professional Practice	Collaborative Practices Across Disciplines and Sectors	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Ethics, Values and Legislation	6	Analysing Data on Human Behaviour	Temasek Polytechnic
Social Policy	Social Policy Development	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Social Policy Evaluation	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Social Policy Formulation	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Social Policy Implementation	6	Introduction to Behavioural Insights	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Managing Diversity	Advanced	Manage cross functional and culturally diverse Teams	Capelle Academy Pte Ltd
		Foster Business Relationship	Kaplan Professional
		Manage Cross Functional and Culturally Diverse Teams	Ngee Ann Polytechnic
		Manage Cross Functional and Culturally Diverse Teams	
		Manage Cross Functional and Culturally Diverse Teams	NTUC Learning Hub Pte Ltd
		Strategic Leadership	SeraphCorp Institute Pte Ltd
		Manage Cross Functional and Culturally Diverse Teams	Service Quality Centre Pte Ltd
		Manage Cross Functional and Culturally Diverse Teams	Singapore National Employers Federation
		Role of Effective Managers – Connecting the Dots!	SMU-Centre for Professional Studies
		Manage Cross Functional and Culturally Diverse Teams	SSA Consulting Group Pte Ltd