

**SKILLS FRAMEWORK FOR SECURITY
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Security Technology Management					
TSC	Alarm System Management					
TSC Description	Detect alarm activations and respond appropriately					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		SEC-TEM-2002-1.1	SEC-TEM-3002-1.1	SEC-TEM-4002-1.1		
		Apply appropriate procedures to operate alarm monitoring equipment	Deploy alarm equipment and supervise security personnel in alarm monitoring	Plan, implement and review alarm monitoring systems		
Knowledge		<ul style="list-style-type: none"> Organisational procedures for operating alarm monitoring equipment Types and uses of alarm equipment Characteristics and limitations of alarm equipment Operations of alarm monitoring equipment under day and night conditions Organisational procedures relating to handling of alarm incidents Type of documentation relating to alarm monitoring equipment 	<ul style="list-style-type: none"> Organisational procedures for operating alarm monitoring equipment Types and uses of alarm equipment Characteristics and limitations of alarm equipment Routine and pre-operational equipment checks Manufacturer's specifications relating to the operation and maintenance of alarm monitoring equipment Situations or areas to use security equipment Types of records and documents 	<ul style="list-style-type: none"> Organisational procedures for alarm monitoring Types and uses of existing and emerging alarm monitoring equipment Characteristics and limitations of alarm monitoring equipment Variables that would influence effectiveness of alarm monitoring systems Relevant laws and regulations governing the use of alarm monitoring systems 		
Abilities		<ul style="list-style-type: none"> Arm and disarm alarm equipment Identify type and nature of alarms Report locations of intrusion incidents to immediate supervisors Adopt basic response actions in accordance to organisation procedures Detect and report any equipment fault to supervisors 	<ul style="list-style-type: none"> Check alarm monitoring equipment for operational status Carry-out routine checks on security personnel and equipment Set and reset intruder alarm monitoring equipment in accordance with manufacturer's specifications Conduct a briefing and site orientation for alarm 	<ul style="list-style-type: none"> Establish intruder detection and response procedures Determine and analyse possible causes of intrusion Compile and present improvement plans Monitor project implementation of alarm monitoring systems and ensure that site acceptance tests meets operational requirements 		

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		<ul style="list-style-type: none"> Complete relevant documentation relating to alarm equipment 	<p>response procedure to security personnel</p> <ul style="list-style-type: none"> Review, verify and determine course of action in the event of an alarm activation reported by the security officer Report equipment faults or repair requirements to maintenance contractor and ensure remedial actions are taken Prepare and maintain records and documentation 	<ul style="list-style-type: none"> Recommend adjustments in deployments of existing alarm monitoring equipment Review and access efficiency of alarm monitoring equipment Research and recommend new and suitable alarm monitoring equipment for deployment 		
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