

SKILLS FRAMEWORK FOR SECURITY SKILLS MAP – AUXILIARY POLICE OFFICER SUPERVISOR/TEAM LEADER		
Sector	Security	
Track	Auxiliary Police	
Occupation	Auxiliary Police Officer	
Job Role	Auxiliary Police Officer Supervisor/Team Leader	
Job Role Description	<p>The Auxiliary Police Officer Supervisor/Team Leader leads security teams to protect assigned premises, assets and personnel. He/She is expected to conduct team briefings prior to operations, make critical decisions during operations, and conduct after action reviews. His duties include supervising security teams, monitoring their performance and provide coaching and advice. He may also be required to cover the duties of Auxiliary Police Officers.</p> <p>He may be required to work in rotating shifts and be physically fit. He is expected to be vigilant, decisive, and possess effective communication skills. He needs to be well-groomed, pleasant and cooperative when interacting with stakeholders and may be deployed to a variety of places, including banks, event venues, immigration checkpoints, and sensitive installations.</p>	
Critical Work Functions and Key Tasks	Critical Work Functions	Key Tasks
	Manage security teams	Supervise security personnel
		Coach security personnel
		Conduct team briefings
		Assess performance of security teams
		Conduct After Action Reviews
	Manage incidents	Execute evacuation plans or exercises
Make critical decisions for operational matters		

	Technical Skills and Competencies		Generic Skills and Competencies (Top 5)	
	Skills & Competencies	Access Control Management	Level 3	Communication
Alarm System Management		Level 3	Teamwork	Advanced
Arrestation		Level 2	Interpersonal Skills	Intermediate
Capability Development		Level 4	Service Orientation	Intermediate
Confidentiality Management		Level 3	Problem Solving	Advanced
Conflict Resolution Management		Level 3		
Crowd and Traffic Control Management		Level 2		
Documentation		Level 4		
Environment Observation		Level 4		
Executive Protection		Level 3		
Guard and Patrol		Level 3		
Incident Response		Level 3		
Information Collection		Level 4		
Innovation Management		Level 3		
Manpower Planning		Level 4		
Performance Management		Level 4		
Person Observation		Level 3		
Robotics and Automation Application		Level 3		
Security Escort		Level 3		
Security Event Management		Level 4		
Security Operation Compliance		Level 3		
Security Risk Analysis		Level 3		
Security Screening Management		Level 3		
Security Surveillance Management	Level 3			
Self-defence	Level 2			
Programme Listing	For a list of Training Programmes available for the Security sector, please visit: www.skillsfuture.sg/skills-framework/security			

The information contained in this document serves as a guide.