

SKILLS FRAMEWORK FOR SECURITY SKILLS MAP – SECURITY SUPERVISOR		
Sector	Security	
Track	Private Security	
Occupation	Security Supervisor	
Job Role	Security Supervisor	
Job Role Description	<p>The Security Supervisor assists the Senior Security Supervisor in leading the security team, which protects assigned premises, assets and personnel. He/She is expected to handle medical incidents, compile incident reports, liaise with and provide relevant information requested by other departments. His duties include managing the security team, monitoring its performance and providing coaching and advice when necessary.</p> <p>He is required to work in rotating shifts and be physically fit. He is expected to be vigilant, decisive, resilient, and possess effective communication skills. He upholds a professional image when interacting with various stakeholders. He may be deployed to a variety of places, including industrial, residential and commercial areas, as well as educational institutions and government buildings.</p>	
Critical Work Functions and Key Tasks	Critical Work Functions	Key Tasks
	Detect security threats	Manage a team of three or less security personnel in the security command centre/ fire command centre
	Manage security teams	Coach security personnel
		Conduct team briefings
		Supervise security personnel
		Develop schedules for security teams
	Manage incidents	Supervise deployment at major/large scale events
		Respond to and report incidents at major/large scale events
		Compile incident reports
		Execute evacuation plans or exercises
Handle medical incidents		
	Manage security incidents at major/large scale events and report to relevant authorities	

	Technical Skills and Competencies		Generic Skills and Competencies (Top 5)			
	Skills & Competencies	Access Control Management	Level 3	Communication	Intermediate	
Alarm System Management		Level 3	Interpersonal Skills	Intermediate		
Capability Development		Level 3	Teamwork	Intermediate		
Confidentiality Management		Level 2	Problem Solving	Intermediate		
Crowd and Traffic Control Management		Level 2	Decision Making	Basic		
Documentation		Level 2				
Environment Observation		Level 3				
Executive Protection		Level 3				
First-aid		Level 1				
Guard and Patrol		Level 3				
Incident Response		Level 2				
Information Collection		Level 3				
Manpower Planning		Level 3				
Media Storage Record Maintenance		Level 3				
Person Observation		Level 3				
Robotics and Automation Application		Level 3				
Security Operation Compliance		Level 3				
Security Risk Analysis		Level 4				
Security Screening Management		Level 3				
Security Surveillance Management		Level 3				
Stakeholder Management	Level 3					
Programme Listing	For a list of Training Programmes available for the Security sector, please visit: www.skillsfuture.sg/skills-framework/security					

The information contained in this document serves as a guide.