

**SKILLS FRAMEWORK FOR THE SEA TRANSPORT
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Cargo Operations					
TSC	Time-Sensitive Cargo Delivery Management					
TSC Description	Plan and manage transportation of cargo with time-sensitive delivery window					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
			STP-FFO-3005-1.1-1	STP-FFO-4005-1.1	STP-FFO-5005-1.1	
			Maintain on-time delivery through structured preparation plans and use of technology	Facilitate on-time delivery through use of technology and structured plans	Drive on-time delivery by providing guidance on dealing through relationship management and proactive contingency planning	
Knowledge			<ul style="list-style-type: none"> Principles of cargo delivery flow Cargo documentation Concept of transport management system (TMS) Concept of route optimisation Critical thinking 	<ul style="list-style-type: none"> Cargo delivery flow processes Transport management system (TMS) operations Cargo schedules and lead time Considerations and benefits of transportation methods 	<ul style="list-style-type: none"> Customs processing lead time International customs regulations Approaches to maintain relationships Contingency planning 	
Abilities			<ul style="list-style-type: none"> Implement structured step plans for time-sensitive delivery Implement appropriate measures or checklists to ensure cargo documentation is filled in accurately Maintain delivery status by using TMS for monitoring and tracking Implement route optimisation techniques Implement critical thinking skills to resolve issues and meet customers' needs 	<ul style="list-style-type: none"> Develop structured step plans for time-sensitive delivery Facilitate adoption or recommendation of technology in delivery and emerging trends Develop relationships with key suppliers or stakeholders to ensure on-time delivery Develop tailored plans for various scenarios of delivery needs Adapt to urgent needs and customer requirements Review selection of 	<ul style="list-style-type: none"> Lead discussions with customs officers to ensure pre-clearance Drive adoption or recommendation of technology in delivery and emerging trends Devise strategies to maintain relationships with key suppliers or stakeholders to ensure on-time delivery Provide guidance on urgent requests Formulate proactive strategies and plans to accommodate urgent or time-sensitive delivery 	

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				transportation methods or routes and provide advice on most efficient mode of transport		
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