

**SKILLS FRAMEWORK FOR RETAIL
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Project Management					
TSC	Project Resources					
TSC Description	Design resourcing models to determine and assess available resources before undertaking projects					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4 RET-PMA-4008-1.1	Level 5 RET-PMA-5008-1.1	Level 6
				Determine and assess resource needs as well as acquire, allocate and monitor resources	Design resourcing models to determine resource needs and establish systems that drive internal processes to acquire, allocate and monitor resources	
Knowledge				<ul style="list-style-type: none"> • Standard project organisation and structure • Human resources management techniques and tools • Cost management and estimation techniques • Project management techniques • Details of project scope • Roles and responsibilities within a project team 	<ul style="list-style-type: none"> • Standard project organisation and structure • Human resources management techniques and tools • Process improvement for related scope of project • Cost management and estimation techniques • Project management techniques • Details of project scope • Roles and responsibilities within a project team 	
Abilities				<ul style="list-style-type: none"> • Recommend project resources allocation for project efficiency and time-wise • Determine resource needs in accordance with project requirements • Acquire and allocate project resources through various organisational channels • Monitor and review resource usage to ensure effective execution of project • Re-allocate resources where applicable to meet project requirements 	<ul style="list-style-type: none"> • Oversee resource management in accordance with project requirements • Design project resourcing model to determine resource needs in accordance with project requirements • Review allocated resources where applicable to meet project requirement 	