

Skills Framework for Retail

Programmes that equip new entrants with skills and knowledge for the specific job role in the sector at their respective entry level

Retail Operations

Programmes by Universities, Polytechnics and Institute of Technical Education

Job Roles	Programmes	Providers
Chief Executive Officer/Chief Operating Officer/Managing Director/Country Manager Operations Director/Retail Manager/Operations Manager Area Manager/District Manager Store Manager/Outlet Manager Sales Supervisor/Brand Supervisor Sales Associate/Brand Associate	Bachelor of Science in Business	Singapore University of Social Sciences
	Bachelor of Science in Marketing	Singapore University of Social Sciences
	Diploma in Business Management (Retail Management)	Nanyang Polytechnic
	Diploma in Business Management (Customer Relations & Service Management)	Nanyang Polytechnic
	Diploma in Marketing	Nanyang Polytechnic
	Diploma in Business Studies	Ngee Ann Polytechnic
	Diploma in Business Information Technology	Ngee Ann Polytechnic
	Diploma in International Logistics & Supply Chain Management	Ngee Ann Polytechnic
	Diploma in Customer Experience Management with Business	Republic Polytechnic
	Diploma in Retail Management	Temasek Polytechnic
	Nitec in Retail Services	Institute of Technical Education
Programmes by Workforce Skills Qualifications Approved Training Organisations (WSQ ATOs)		
Job Roles	Programmes	Providers
	WSQ Specialist Diploma in Retail	Singapore Institute Of Retail Studies (SIRS)

Area Manager/District Manager	WSQ Diploma in Retail	Singapore Institute Of Retail Studies (SIRS)
Store Manager/Outlet Manager	WSQ Advanced Certificate in Retail	Lighthouse Global Training and Consultancy Pte. Ltd.
Sales Supervisor/Brand Supervisor	WSQ Advanced Certificate in Retail	Singapore Institute Of Retail Studies (SIRS)
Sales Associate/Brand Associate	WSQ Certificate in Retail	Lighthouse Global Training and Consultancy Pte. Ltd.
	WSQ Certificate in Retail	Singapore Institute Of Retail Studies (SIRS)