

Skills Framework for Retail

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Retail Operations

Job Role: Merchandising Director	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Analytical, Conceptual and Evaluative	Market Research	5	Direct Market Research	Tourism Management Institute of Singapore Pte Ltd
Corporate Governance and Policies	Compliance with Legal Regulations	5	NICF - Risk and Compliance Management	National University of Singapore
Finance	Financial Analysis	5	NICF-Finance for IT Managers	National University of Singapore
			Evaluate and Interpret Financial Reports	Singapore National Employers Federation
	Financial Budget Planning and Management	5	BM-FIN-503E-1 Develop and Establish Financial Budget and Plans	Kaplan Professional
			NICF-Finance for IT Managers	Singapore National Employers Federation
		Develop and Establish Financial Budget and Plans	Institute of Singapore Chartered Accountants	

Generic Skills and Competencies (GSCs)		Modular Programmes	Providers
Title	Proficiency Level		
Problem Solving	Advanced	IMPACT: Advanced Problem Solving & Decision Making Workshop	Capelle Academy Pte Ltd
		Apply Systems Thinking in Problem Solving and Decision Making	Service Quality Centre Pte Ltd
		Apply Systems Thinking in Problem Solving & Decision Making	Singapore National Employers Federation
		Apply Systems Thinking in Problem Solving and Decision Making	SSA Consulting Group Pte Ltd