

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Station and Train Operations) Job Role: Crew Manager

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Innovation Management	3	Contribute to Innovation	Capelle Academy Pte Ltd
			Innovation : Turning Ideas into Gold (Project)	Everest Innovation Pte Ltd
Business Management	Report Writing	1	WSQ Write Reports	NTUC LearningHub Pte. Ltd.
Corporate Governance and Policy	Rail Regulatory Compliance	3	Career Onboarding for Railway Engineering (CORE) Programme (For in-service professional)	Singapore Rail Academy (SGRA), Land Transport Authority
Incident Management	Civil Emergency Management	2	Emergency Response Plan Preparation Course	Singapore Civil Defense
			Incident Management	Singapore Civil Defense
People Management	Manpower Planning and Deployment	3	Conduct Competency-based Interview and Make Hiring Decision	Center for Competency-Based Learning and Development Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Human Capital (Singapore) Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Singapore National Employers Federation
			Plan and Conduct Interviews to Facilitate Hiring Decisions	Singapore National Employers Federation
			MC3: Decision Analysis	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
Process Improvement	Continuous Improvement Management	3	Quality Assurance & Quality Control	Ngee Ann Polytechnic
			Masterclass in Effective Resource Management (For in-service professional in the Bus Sector)	Singapore Bus Academy (SGBA), Land Transport Authority
			MC1: Process & Service Improvement	Temasek Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
Supply Chain Management	Inventory Management	3	MC2: Logistic Management	Temasek Polytechnic
			Manage Inventory	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			Manage Inventory	ST ELECTRONICS (E-SERVICES) PTE. LTD.
			Manage Inventory	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
Stakeholder and Customer Management	Service Excellence	2	Manage Inventory	U-TRAINING CENTRE PTE. LTD.
			MC1: Process & Service Improvement	Temasek Polytechnic
Workplace Safety and Health	Workplace Facilities Safety Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health Culture Development	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSC)*. To access the section, click this [link](#)