

## Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Station and Train Operations)

Job Role:  
Station Operations Manager

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Budgeting	4	Financial Management Skills for Non-Accountants	Nanyang Polytechnic
			Manage Budgeting and Forecasting Processes for the Business Unit	Singapore National Employers' Federation
Business Management	Data and Statistical Analytics	2	Fundamentals of Data Analytics Using Excel	Nanyang Polytechnic
			QC Analytics	Ngee Ann Polytechnic
			QA and Documentation	Ngee Ann Polytechnic
			Validation	Ngee Ann Polytechnic
Business Management	Innovation Management	5	MC4: System Thinking and Method	Temasek Polytechnic
			Patent Information & Search	Singapore University Of Social Sciences
			IP in R&D and Innovation	Singapore University Of Social Sciences
			Assessing Technology	Singapore University Of Social Sciences
			Business Driven Enterprise Architecture: Integrated Approach from Business Strategy to Implementation.	National University of Singapore
			NICF-Business Driven Enterprise Architecture: Integrated Approach from Business Strategy to Implementation	National University of Singapore
Business Management	Strategy Planning	5	Innovating for Organisational Success	Singapore National Employers Federation
Business Management	Strategy Planning	5	Evaluate technologies to improve organisational performance (SD)	Singapore Institute of Retail Studies
			Leading Strategy into Action (LSIA)	ODE Consulting Pte Ltd
Incident Management	Civil Emergency Management	4	NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
			Emergency Response Plan Preparation Course	Singapore Civil Defense
Incident Management	Rail Emergency Response Management	5	Incident Management	Singapore Civil Defense
			Emergency Preparedness & Response Planning	Singapore University Of Social Sciences
People Management	Manpower Planning and Deployment	4	Risk Assessment and Management	Singapore University Of Social Sciences
			Manage operational human resource policies	Singapore Institute Of Retail Studies (SIRS)
Process Improvement	Continuous Improvement Management	5	MC3: Decision Analysis	Temasek Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
Stakeholder and Customer Management	Stakeholder Management	4	MC5: Organisational Management	Temasek Polytechnic
			BHB2802 Career & Professional Development II	Singapore Institute of Technology
Workplace Safety and Health	Health and Fatigue Risk Management	4	Behavioural Based Safety	Singapore University Of Social Sciences
			Fatigue Management	Singapore University Of Social Sciences
Workplace Safety and Health	Workplace Safety and Health for Incident and Accident Investigation	4	Accident and Incident Investigation	Singapore University Of Social Sciences

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSC) . To access the section, click this [link](#)