

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Station and Train Operations)

Job Role:
Senior Station Manager/Station Manager/Deputy Station Manager

| Full Qualification Programmes | Providers |
|--|----------------------|
| Part-Time Diploma in Engineering (Operations and Engineering Management) | Republic Polytechnic |

| Technical Skills and Competencies (TSC) | | | Modular Programmes | Providers |
|---|---|-------------------|--|--|
| Category | Title | Proficiency Level | | |
| Business Management | Innovation Management | 3 | Contribute to Innovation | Capelle Academy Pte Ltd |
| | | | Innovation : Turning Ideas into Gold (Project) | Everest Innovation Pte Ltd |
| Business Management | Report Writing | 1 | WSQ Write Reports | NTUC LearningHub Pte. Ltd. |
| Corporate Governance and Policy | Rail Regulatory Compliance | 3 | Career Onboarding for Railway Engineering (CORE) Programme (For in-service professional) | Singapore Rail Academy (SGRA), Land Transport Authority |
| Incident Management | Civil Emergency Management | 2 | Emergency Response Plan Preparation Course | Singapore Civil Defense |
| | | | Incident Management | Singapore Civil Defense |
| Incident Management | Rail Emergency Response Management | 3 | CM-360 Implementing a Crisis Management Plan | BCMI Pte. Ltd. |
| | | | Emergency Response Plan Preparation Course | Singapore Civil Defense |
| Rail Operations | Passenger Train Operations | 2 | Light Rapid Transit System Course (For in-service professional; Available for public based on demand) | SBST Transit Ltd |
| | | | North-East Line (NEL) - Normal Operation (For in-service professional; Available for public based on demand) | SBST Transit Ltd |
| | | | Light Rapid Transit - Normal Operation (For in-service professional; Available for public based on demand) | SBST Transit Ltd |
| | | | Downtown Line - Normal Operations (For in-service professional; Available for public based on demand) | SBST Transit Ltd |
| People Management | Manpower Planning and Deployment | 3 | Conduct Competency-based Interview and Make Hiring Decision | Center for Competency-Based Learning and Development Pte Ltd |
| | | | Conduct Interviews and Make Hiring Decisions | Human Capital (Singapore) Pte Ltd |
| | | | Conduct Interviews and Make Hiring Decisions | Singapore National Employers Federation |
| | | | Plan and Conduct Interviews to Facilitate Hiring Decisions | Singapore National Employers Federation |
| | | | MC3: Decision Analysis | Temasek Polytechnic |
| | | | MC5: Organisational Management | Temasek Polytechnic |
| Process Improvement | Continuous Improvement Management | 3 | Quality Assurance & Quality Control | Ngee Ann Polytechnic |
| | | | Masterclass in Effective Resource Management (For in-service professional in the Bus Sector) | Singapore Bus Academy (SGBA), Land Transport Authority |
| | | | MC1: Process & Service Improvement | Temasek Polytechnic |
| | | | MC4: Systems Thinking & Methods | Temasek Polytechnic |
| | | | MC5: Organisational Management | Temasek Polytechnic |
| Shareholder and Customer Management | Crowd Management | 2 | WSQ Crowd Control and Traffic Control | NTUC Learning Hub |
| Stakeholder and Customer Management | Service Excellence | 2 | MC1: Process & Service Improvement | Temasek Polytechnic |
| Workplace Safety and Health | Workplace Facilities Safety Management | 3 | Supervise Workplace Safety and Health Practices | AVANTA GLOBAL PTE. LTD. |
| | | | Modular Certificate in Workplace Safety and Health Management | Institute of Technical Education |
| | | | Supervise Workplace Safety and Health Practices | INTEGRATED TRAINING CONSULTANTS PTE. LTD. |
| Workplace Safety and Health | Workplace First-Aid | 2 | WSQ Perform Workplace First Aid | NTUC Learning Hub |
| | | | WSQ Perform Workplace First Aid | Singapore First Aid Training Centre |
| Workplace Safety and Health | Workplace Safety and Health Culture Development | 3 | Supervise Workplace Safety and Health Practices | AVANTA GLOBAL PTE. LTD. |
| | | | Modular Certificate in Workplace Safety and Health Management | Institute of Technical Education |
| | | | Supervise Workplace Safety and Health Practices | INTEGRATED TRAINING CONSULTANTS PTE. LTD. |
| Workplace Safety and Health | Workplace Safety and Health for Fire Prevention and Fire Fighting | 2 | Fire Fighter Course 1 | Civil Defence Academy |
| | | | Advanced Fire Fighting | Singapore Polytechnic |
| | | | Advanced Fire Fighting - Practical | Singapore Polytechnic |

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSC) . To access the section, click this [link](#)