

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Station and Train Operations)

Job Role: Head, Train Operations/Head, Station Operations/Head, Passenger Services	
Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Budgeting	5	NICF-Finance for IT Managers	National University of Singapore
Business Management	Change Management	6	Leading Organisational Change	Singapore Institute of Management (SIM)
Business Management	Business Continuity Planning	6	BHB3002 Strategic Management	Singapore Institute of Technology
Business Management	Data and Statistical Analytics	3	NICF - Business Intelligence Project	Lithan Academy Pte Ltd
			Text Mining & Analytics	Nanyang Polytechnic
			Data Analytics in the Workplace	Nanyang Polytechnic
			NICF - Business Intelligence Analytics	National University of Singapore
			NICF - Querying Data with Transact-SQL	NTUC Learning Hub Pte Ltd
			Data Visualisation for Business	Singapore University Of Social Sciences
			Fundamentals of Data Mining	Singapore University Of Social Sciences
			Association and Clustering	Singapore University Of Social Sciences
			Predictive Modelling	Singapore University Of Social Sciences
			Business Analytics Applications	Singapore University Of Social Sciences
Business Forecasting	Singapore University Of Social Sciences			
			MC3: Decision Analysis	Temasek Polytechnic
			MC4: System Thinking and Method	Temasek Polytechnic
Business Management	Innovation Management	6	NICF-Value and Innovation of IT	NUS School of Computing
			Foundation IP Law	Singapore University Of Social Sciences
			IP Asset Management	Singapore University Of Social Sciences
			IP & Business Strategy	Singapore University Of Social Sciences
			IP Intelligence	Singapore University Of Social Sciences
Business Management	Organisational Planning and Target Setting	5	BHB3002 Strategic Management	Singapore Institute of Technology
Business Management	Strategy Planning	6	Planning Strategic Vision	ODE Consulting Pte Ltd
			NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
Incident Management	Civil Emergency Management	4	Emergency Response Plan Preparation Course	Singapore Civil Defense
			Incident Management	Singapore Civil Defense
People Management	Manpower Planning and Deployment	5	Develop Strategies for Manpower Planning and Resourcing	Human Capital (Singapore) Pte Ltd
			Talent Acquisition	SMU-Centre for Professional Studies
Stakeholder and Customer Management	Service Excellence	5	Build a Customer-focused Organisation	Capelle Academy Pte Ltd
			Champion a Service Excellence Ethos	Training Vision Institute Pte Ltd

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSC)*. To access the section, click this [link](#)