

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Operations Control Management) Job Role: Train Service Controller/Depot Traffic Controller

Full Qualification Programmes	Providers
Part-Time Diploma in Engineering (Operations and Engineering Management)	Republic Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Innovation Management	3	Contribute to Innovation	Capelle Academy Pte Ltd
			Innovation : Turning Ideas into Gold (Project)	Everest Innovation Pte Ltd
Business Management	Report Writing	2	WSQ Write Reports	NTUC LearningHub Pte. Ltd.
Corporate Governance and Policy	Rail Regulatory Compliance	3	Career Onboarding for Railway Engineering (CORE) Programme (For in-service professional)	Singapore Rail Academy (SGRA), Land Transport Authority
Incident Management	Civil Emergency Management	2	Emergency Response Plan Preparation Course	Singapore Civil Defence
			Incident Management	Singapore Civil Defence
People Management	Learning and Development	2	Provide On-the-Job Training	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Provide on-the-job training	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Provide On The Job Training	FOCUS LEARNING CENTRE PTE. LTD.
			Provide on-the-job training	FOCUS TRAINING PTE. LTD.
			Provide On-the-Job Training	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			WSQ Provide On-the-Job Training	NTUC LEARNINGHUB PTE. LTD.
PROVIDE ON-THE-JOB TRAINING	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD			
PROVIDE ON-THE-JOB TRAINING	U-TRAINING CENTRE PTE. LTD.			
Process Improvement	Continuous Improvement Management	3	Quality Assurance & Quality Control	Ngee Ann Polytechnic
			Masterclass in Effective Resource Management (For in-service professional in the Bus Sector)	Singapore Bus Academy (SGBA), Land Transport Authority
			MC1: Process & Service Improvement	Tease Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
MC5: Organisational Management	Temasek Polytechnic			
Rail Operations	Train Depot Control Management	3	Light Rapid Transit System Course (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			North-East Line (NEL) - Normal Operation (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			Light Rapid Transit - Normal Operation (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			Downtown Line - Normal Operations (For in-service professional; Available for public based on demand)	SBST Transit Ltd
Workplace Safety and Health	Health and Fatigue Risk Management	1	Comply with Workplace Safety and Health Policies & Procedures	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures	U-TRAINING CENTRE PTE. LTD.
Workplace Safety and Health	Workplace Facilities Safety Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health Culture Development	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programme for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)