

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Operations Control Management) **Job Role:**
Operations Control Centre Manager

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Budgeting	4	Manage Budgeting and Forecasting Processes for the Business Unit (Part of Business Management for Managers)	Kaplan Professional
			Financial Management Skills for Non-Accountants	Nanyang Polytechnic
			Manage Budgeting and Forecasting Processes for the Business Unit	Singapore National Employers' Federation
Business Management	Change Management	5	Leading Organisational Change	Singapore Institute of Management (SIM)
Business Management	Data and Statistical Analytics	3	NICF - Business Intelligence Project	Lithan Academy Pte Ltd
			Text Mining & Analytics	Nanyang Polytechnic
			Data Analytics in the Workplace	Nanyang Polytechnic
			NICF - Business Intelligence Analytics	National University of Singapore
			NICF - Querying Data with Transact-SQL	NTUC Learning Hub Pte Ltd
			Data Visualisation for Business	Singapore University Of Social Sciences
			Fundamentals of Data Mining	Singapore University Of Social Sciences
			Association and Clustering	Singapore University Of Social Sciences
			Predictive Modelling	Singapore University Of Social Sciences
			Business Analytics Applications	Singapore University Of Social Sciences
			Business Forecasting	Singapore University Of Social Sciences
			MC3: Decision Analysis	Temasek Polytechnic
MC4: System Thinking and Method	Temasek Polytechnic			
Business Management	Innovation Management	5	Patent Information & Search	Singapore University Of Social Sciences
			IP in R&D and Innovation	Singapore University Of Social Sciences
			Assessing Technology	Singapore University Of Social Sciences
			Business Driven Enterprise Architecture: Integrated Approach from Business Strategy to Implementation.	National University of Singapore
			NICF-Business Driven Enterprise Architecture: Integrated Approach from Business Strategy to Implementation	National University of Singapore
			Innovating for Organisational Success	Singapore National Employers Federation
			Evaluate technologies to improve organisational performance (SD)	Singapore Institute of Retail Studies
Business Management	Strategy Planning	5	Leading Strategy into Action (LSIA)	ODE Consulting Pte Ltd
			NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
Incident Management	Civil Emergency Management	4	Emergency Response Plan Preparation Course	Singapore Civil Defense
Incident Management	Rail Emergency Response Management	5	Incident Management	Singapore Civil Defense
			Emergency Preparedness & Response Planning	Singapore University Of Social Sciences
People Management	Manpower Planning and Deployment	4	Risk Assessment and Management	Singapore University Of Social Sciences
			Manage operational human resource policies	Singapore Institute Of Retail Studies (SIRS)
Process Improvement	Continuous Improvement Management	5	MC3: Decision Analysis	Temasek Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
Stakeholder and Customer Manage	Stakeholder Management	4	MC5: Organisational Management	Temasek Polytechnic
			BHB2802 Career & Professional Development II	Singapore Institute of Technology
Workplace Safety and Health	Health and Fatigue Risk Management	4	Behavioural Based Safety	Singapore University Of Social Sciences
			Fatigue Management	Singapore University Of Social Sciences
Workplace Safety and Health	Workplace Facilities Safety Management	4	Risk Assessment and Management	Singapore University Of Social Sciences
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Safety Management and Audit	Singapore University Of Social Sciences

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programme for Generic Skills and Competencies (GSCs). To access the section, click this [link](#)