

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Operations Control Management)

Job Role:
Head, Operations Control Centre

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Budgeting	5	NICF-Finance for IT Managers	National University of Singapore
Business Management	Change Management	6	Leading Organisational Change	Singapore Institute of Management (SIM)
Business Management	Business Continuity Planning	6	BHB3002 Strategic Management	Singapore Institute of Technology
Business Management	Data and Statistical Analytics	4	NICF - Customer Analytics	Institute of Systems Science, NUS
			NICF - Statistical Thinking for Data Science and Analytics	Lithan Academy Pte Ltd
			NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
Business Management	Innovation Management	6	NICF-Value and Innovation of IT	NUS School of Computing
			Foundation IP Law	Singapore University Of Social Sciences
			IP Asset Management	Singapore University Of Social Sciences
			IP & Business Strategy	Singapore University Of Social Sciences
Business Management	Organisational Planning and Target Setting	5	IP Intelligence	Singapore University Of Social Sciences
			BHB3002 Strategic Management	Singapore Institute of Technology
Business Management	Strategy Planning	6	Planning Strategic Vision	ODE Consulting Pte Ltd
			NICF-Business Analytics for CIOs and Senior Managers	NUS School of Computing
People Management	Manpower Planning and Deployment	5	Develop Strategies for Manpower Planning and Resourcing	Human Capital (Singapore) Pte Ltd
			Talent Acquisition	SMU-Centre for Professional Studies
Incident Management	Civil Emergency Management	4	Emergency Response Plan Preparation Course	Singapore Civil Defense
			Incident Management	Singapore Civil Defense

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programme for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)