

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Operations Control Management)

Job Role:
Communication Controller

Full Qualification Programmes	Providers
Part-Time Diploma in Engineering (Operations and Engineering Management)	Republic Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Report Writing	1	WSQ Write Reports	NTUC LearningHub Pte. Ltd.
Corporate Governance and Policy	Rail Regulatory Compliance	2	Career Onboarding for Railway Engineering (CORE) Programme (For in-service professional)	Singapore Rail Academy (SGRA), Land Transport Authority
Rail Operations	Rail Operations Control Management	2	Light Rapid Transit System Course (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			North-East Line (NEL) - Normal Operation (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			Light Rapid Transit - Normal Operation (For in-service professional; Available for public based on demand)	SBST Transit Ltd
			Downtown Line - Normal Operations (For in-service professional; Available for public based on demand)	SBST Transit Ltd
Workplace Safety and Health	Health and Fatigue Risk Management	1	Comply with Workplace Safety and Health Policies & Procedures	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures	U-TRAINING CENTRE PTE. LTD.
Workplace Safety and Health	Workplace Facilities Safety Management	2	Comply with Workplace Safety and Health Policies & Procedures	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures	U-TRAINING CENTRE PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health Culture Development	2	Comply with Workplace Safety and Health Policies & Procedures	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures	U-TRAINING CENTRE PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programme for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)