

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Rail Operations (Operations Control Management) Job Role: Chief Controller/Controller

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Change Management	4	Risk Assessment and Management	Singapore University Of Social Sciences
Business Management	Data and Statistical Analytics	2	Fundamentals of Data Analytics Using Excel	Nanyang Polytechnic
			QC Analytics	Ngee Ann Polytechnic
			QA and Documentation	Ngee Ann Polytechnic
			Validation	Ngee Ann Polytechnic
			MC4: System Thinking and Method	Temasek Polytechnic
Business Management	Innovation Management	4	Champion and Facilitate Innovation	Capelle Academy Pte Ltd
			Innovation : Turning Ideas into Gold (Project)	Everest Innovation Pte Ltd
			WSQ Manage Innovation in the Business Function	Singapore Media Academy Pte Ltd
			Manage Innovation in the Business Function	Singapore National Employers Federation
Corporate Governance and Policy	Rail Regulatory Compliance	4	Career Onboarding for Railway Engineering (CORE) Programme (For in-service professional)	Singapore Rail Academy (SGRA), Land Transport Authority
Incident Management	Civil Emergency Management	3	Emergency Response Plan Preparation Course	Singapore Civil Defense
			Incident Management	Singapore Civil Defense
Incident Management	Rail Emergency Response Management	3	CM-360 Implementing a Crisis Management Plan	BCMI Pte. Ltd.
			Emergency Response Plan Preparation Course	Singapore Civil Defense
Incident Management	Rail Incident Management	3	Accident and Incident Investigation	Singapore University Of Social Sciences
			Emergency Preparedness & Response Planning	Singapore University Of Social Sciences
			Risk Assessment and Management	Singapore University Of Social Sciences
			Incident Management	Singapore Civil Defense
People Management	Manpower Planning and Deployment	3	Conduct Competency-based Interview and Make Hiring Decision	Center for Competency-Based Learning and Development Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Human Capital (Singapore) Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Singapore National Employers Federation
			Plan and Conduct Interviews to Facilitate Hiring Decisions	Singapore National Employers Federation
			MC3: Decision Analysis	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
			Conduct Interview and Make Hiring Decisions	Training Masters Workforce Institute Pte Ltd
Process Improvement	Continuous Improvement Management	4	Quality Assurance & Quality Control	Ngee Ann Polytechnic
			Safety Management and Audit	Singapore University Of Social Sciences
			Behavioural Based Safety	Singapore University Of Social Sciences
			Cognitive Systems Engineering	Singapore University Of Social Sciences
			Safety, Risk and Resilience Engineering	Singapore University Of Social Sciences
			MC4: Systems Thinking & Methods	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
Workplace Safety and Health	Health and Fatigue Risk Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace Facilities Safety Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health for Incident and Accident Investigation	4	Accident and Incident Investigation	Singapore University Of Social Sciences

For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programme for Generic Skills and Competencies (GSCs). To access the section, click this [link](#)