

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Bus Operations (Bus Operations Control Management)

Job Role:

Chief Bus Controller/Bus Operations Control Centre Controller

Full Qualification Programmes	Providers
Part-Time Diploma in Engineering (Operations and Engineering Management)	Republic Polytechnic
Part-Time Diploma in Engineering (Vehicular Technology and Operations)	

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Bus Operations	Bus Operations Control Management	3	Masterclass in Effective Resource Management (For in-service professional)	Singapore Bus Academy (SGBA), Land Transport Authority
Business Management	Data and Statistical Analytics	1	Fundamentals of Data Analytics	Nanyang Polytechnic
			Fundamentals of Data Analytics Using Excel	Nanyang Polytechnic
Incident Management	Crisis Management	3	MC5: Organisational Management	Temasek Polytechnic
			CM-360 Implementing a Crisis Management Plan	BCMI Pte. Ltd.
Business Management	Report Writing	2	WSQ Write Reports	NTUC LearningHub Pte. Ltd.
People Management	Learning and Development	2	Provide On-the-Job Training	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Provide on-the-job training	CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.
			Provide On The Job Training	FOCUS LEARNING CENTRE PTE. LTD.
			Provide on-the-job training	FOCUS TRAINING PTE. LTD.
			Provide On-the-Job Training	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
			WSQ Provide On-the-Job Training	NTUC LEARNINGHUB PTE. LTD.
			PROVIDE ON-THE-JOB TRAINING	TRAINING MASTERS WORKFORCE INSTITUTE PTE LTD
PROVIDE ON-THE-JOB TRAINING	U-TRAINING CENTRE PTE. LTD.			
Process Improvement	Continuous Improvement Management	3	Quality Assurance & Quality Control	Ngee Ann Polytechnic
			MC1: Process & Service Improvement	Temasek Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
Workplace Safety and Health	Health and Fatigue Risk Management	1	Comply with Workplace Safety and Health Policies & Procedures	BESPOKE SOLUTION TRAINING CONSULTANCY PTE. LTD.
			Comply with Workplace Safety and Health Policies and Procedures	U-TRAINING CENTRE PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health Culture Development	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)