

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Bus Operations (Bus Operations Control Management)

Job Role:
Bus Operations Control Centre Manager

Full Qualification Programmes	Providers
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Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Business Management	Budgeting	4	Financial Management Skills for Non-Accountants	Nanyang Polytechnic
			Manage Budgeting and Forecasting Processes for the Business Unit	Singapore National Employers' Federation
Business Management	Change Management	4	Risk Assessment and Management	Singapore University Of Social Sciences
Business Management	Data and Statistical Analytics	3	NICF - Business Intelligence Project	Lithan Academy Pte Ltd
			Text Mining & Analytics	Nanyang Polytechnic
			Data Analytics in the Workplace	Nanyang Polytechnic
			NICF - Business Intelligence Analytics	National University of Singapore
			NICF - Querying Data with Transact-SQL	NTUC Learning Hub Pte Ltd
			Data Visualisation for Business	Singapore University Of Social Sciences
			Fundamentals of Data Mining	Singapore University Of Social Sciences
			Association and Clustering	Singapore University Of Social Sciences
			Predictive Modelling	Singapore University Of Social Sciences
			Business Analytics Applications	Singapore University Of Social Sciences
			Business Forecasting	Singapore University Of Social Sciences
			MC3: Decision Analysis	Temasek Polytechnic
			MC4: System Thinking and Method	Temasek Polytechnic
Incident Management	Crisis Management	5	Emergency Preparedness & Response Planning	Singapore University Of Social Sciences
			Risk Assessment and Management	Singapore University Of Social Sciences
People Management	Manpower Planning and Deployment	4	Manage operational human resource policies	Singapore Institute Of Retail Studies (SIRS)
			MC3: Decision Analysis	Temasek Polytechnic
Process Improvement	Continuous Improvement Management	4	Quality Assurance & Quality Control	Ngee Ann Polytechnic
			Safety Management and Audit	Singapore University Of Social Sciences
			Behavioural Based Safety	Singapore University Of Social Sciences
			Cognitive Systems Engineering	Singapore University Of Social Sciences
			Safety, Risk and Resilience Engineering	Singapore University Of Social Sciences
			MC4: Systems Thinking & Methods	Temasek Polytechnic
MC5: Organisational Management	Temasek Polytechnic			
Stakeholder and Customer Management	Stakeholder Management	4	BHB2802 Career & Professional Development II	Singapore Institute of Technology
Workplace Safety and Health	Health and Fatigue Risk Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)