

Skills Framework for Public Transport

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Bus Operations (Bus Interchange Management)

Job Role: Senior Interchange Supervisor/Interchange Supervisor	
Full Qualification Programmes	Providers
Part-Time Diploma in Engineering (Operations and Engineering Management)	Republic Polytechnic
Part-Time Diploma in Engineering (Vehicular Technology and Operations)	

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Bus Operations	Bus Interchange Operations	3	Masterclass in Effective Resource Management (For in-service professional)	Singapore Bus Academy (SGBA), Land Transport Authority
Business Management	Report Writing	1	WSQ Write Reports	NTUC LearningHub Pte. Ltd.
Incident Management	Crisis Management	3	MC5: Organisational Management	Temasek Polytechnic
			CM-360 Implementing a Crisis Management Plan	BCMI Pte. Ltd.
People Management	Manpower Planning and Deployment	3	Conduct Competency-based Interview and Make Hiring Decision	Center for Competency-Based Learning and Development Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Human Capital (Singapore) Pte Ltd
			Conduct Interviews and Make Hiring Decisions	Singapore National Employers Federation
			Plan and Conduct Interviews to Facilitate Hiring Decisions	Singapore National Employers Federation
			MC3: Decision Analysis	Temasek Polytechnic
			MC5: Organisational Management	Temasek Polytechnic
Process Improvement	Continuous Improvement Management	3	Conduct Interview and Make Hiring Decisions	Training Masters Workforce Institute Pte Ltd
			Quality Assurance & Quality Control	Ngee Ann Polytechnic
			Masterclass in Effective Resource Management (For in-service professional in the Bus Sector)	Singapore Bus Academy (SGBA), Land Transport Authority
			MC1: Process & Service Improvement	Temasek Polytechnic
			MC4: Systems Thinking & Methods	Temasek Polytechnic
Stakeholder and Customer Management	Service Excellence	2	MC5: Organisational Management	Temasek Polytechnic
			MC1: Process & Service Improvement	Temasek Polytechnic
Workplace Safety and Health	Health and Fatigue Risk Management	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace First-Aid	1	Occupational First-Aid Course	NTUC Learning Hub
Workplace Safety and Health	Workplace Safety and Health Culture Development	3	Supervise Workplace Safety and Health Practices	AVANTA GLOBAL PTE. LTD.
			Modular Certificate in Workplace Safety and Health Management	Institute of Technical Education
			Supervise Workplace Safety and Health Practices	INTEGRATED TRAINING CONSULTANTS PTE. LTD.
Workplace Safety and Health	Workplace Safety and Health for Fire Prevention and Fire Fighting	1	Basic Occupational Safety and Security Training (Fire Prevention and Fire Fighting)	Singapore Polytechnic
			Basic Occupational Safety and Security Training (Fire Prevention and Fire Fighting - Practical)	Singapore Polytechnic
			SSTC Fire Safety Course	Singapore Safety Training Centre
Workplace Safety and Health	Workplace Traffic Safety Management	3	Basic Traffic Manager Course	NTUC Learning Hub

For Generic Skills and Competencies (GSCs) programme listing, please refer to *Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs)*. To access the section, click this [link](#)