

**SKILLS FRAMEWORK FOR PUBLIC TRANSPORT
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Stakeholder and Customer Management					
TSC	Security Management					
TSC Description	Develop and enforce security measures in public transport premises in accordance with organisational standards and regulatory requirements					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
	PTP-CFC-1021-1.1	PTP-CFC-2021-1.1	PTP-CFC-3021-1.1	PTP-CFC-4021-1.1	PTP-CFC-5021-1.1	PTP-CFC-6021-1.1
	Carry out and follow security measures in accordance to operating procedures and instructions	Implement security procedures and measures in the workplace	Manage and supervise the implementation of public transport security measures	Recommend improvements to security policies and control measures to enhance security of public transport premises and operations	Drive policies and procedures to augment security at the public transport premises	Synergise security management with operations and service excellence frameworks
Knowledge	<ul style="list-style-type: none"> Types of security threats Types of prohibited and suspicious items in public transport premises Security management procedures Processes pertaining to emergency drills and handling of emergencies Methods to report abnormalities found in public transport premises Types and usage of security equipment and systems Policies and techniques of access control management Roles, responsibilities and legal authority of public transport employees Security regulations applicable to public transport premise 	<ul style="list-style-type: none"> Types of prohibited and suspicious items in public transport premises Security management procedures Security regulations applicable to public transport premises Usage of communications equipment at public transport premises Features, operating principles and processes for security equipment and systems used at public transport premises Policies, procedures and techniques of access control management Roles, responsibilities and legal authority of public transport employees 	<ul style="list-style-type: none"> Techniques used to circumvent security measures Methods to assess security risks Methods to handle security-related information and communication Usage of communications equipment at public transport premises Features, operating principles and processes for security systems used at public transport premises 	<ul style="list-style-type: none"> Training, drill and exercise requirements under relevant operating procedures Security-related contingency plans Procedures for responding to security threats or breaches of security Methods of documentation to report security-related issues Crowd management and control techniques Methods to handle security-related information and communication 	<ul style="list-style-type: none"> Methods of security surveillance Security investigation techniques Premise security audit procedures Emergency response plans and procedures Communication process, methods and lines of command Roles and responsibilities of internal and external stakeholders Leading practices for Emergency Response Planning Latest international developments in public transport security Regulatory and legislative requirements for premise security 	<ul style="list-style-type: none"> Organisational service excellence framework Principles and types of risk assessment and models Latest regulatory and legislative requirements for premise security Success indicators of facility security control Leading practices for Emergency Response Plans (ERP) Latest international developments in public transport security Business continuity or contingency planning Disaster recovery planning
Abilities	<ul style="list-style-type: none"> Observe for possible security threats and/or infringements within public transport premises 	<ul style="list-style-type: none"> Monitor surveillance and recording systems to record breaches or infringements of premise security 	<ul style="list-style-type: none"> Manage the deployment of security plans and manpower allocation 	<ul style="list-style-type: none"> Implement and facilitate training, exercise and drills Recommend improvements to 	<ul style="list-style-type: none"> Propose security surveillance plans Lead security-related investigations 	<ul style="list-style-type: none"> Define public transport security policies and procedures in accordance with legislative and

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	<ul style="list-style-type: none"> • Report identified security threats and/or infringements within public transport premises • Report lapses or infringements of workplace security procedures • Carry out functional checks of security equipment and systems • Utilise security equipment and systems, and procedures in accordance with the different types of security related scenarios • Support the execution of drills and handling of emergencies • Support the execution of security clearance procedures for access control 	<ul style="list-style-type: none"> • Perform functional checks on security equipment and systems • Take corrective actions during lapses or infringement of workplace security procedures • Supervise and monitor the deployment and handling of security equipment and/or systems • Apply security clearance procedures in controlling accesses 	<ul style="list-style-type: none"> • Assess security risks, threats and vulnerabilities • Undertake regular inspections of premises to ensure that appropriate security measures are implemented and maintained • Supervise the execution of security clearance procedures for access control 	<p>security-related contingency plans</p> <ul style="list-style-type: none"> • Lead the response to security threats or breaches • Recommend measures and procedures to improve and mitigate security lapses • Document lapses in security of public transport premises • Organise crowd management and control procedures • Document details of threats and mitigation actions • Communicate security-related information to the relevant stakeholders 	<ul style="list-style-type: none"> • Conduct audits on premise security • Examine and anticipate security issues and risks • Develop emergency response plans and communication protocols and procedures • Lead communication of security-related issues according to line of command and roles and responsibilities of internal and external stakeholders • Review existing security management plans to propose adoption of appropriate measures in reference to latest international developments and legislative requirements 	<p>regulations requirements</p> <ul style="list-style-type: none"> • Integrate security management strategies with operational and customer service frameworks and standards • Design risk assessment models to evaluate public transport security • Collaborate with internal and/or external stakeholders to coordinate security management and • Conceptualise and direct changes to public transport infrastructure to heighten safeguarding and security capabilities • Endorse emergency response and communication plans and procedures • Influence the formulation of success indicators of security management
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