

SKILLS FRAMEWORK FOR PUBLIC TRANSPORT SKILLS MAP - SENIOR TRAIN CAPTAIN/TRAIN CAPTAIN				
Sector	Public Transport			
Track	Rail Operations			
Sub-Track	Station and Train Operations			
Occupation	Rail Operations Officer			
Job Role	Senior Train Captain/Train Captain			
Job Role Description	<p>The Senior Train Captain/Train Captain operates passenger trains to provide a safe, reliable, and efficient commute for passengers and to achieve the overall train service standards. He/She is well-versed with train operations and the functions of train-borne systems and equipment. He monitors and analyses train operations from the cabs of trains in order to make quick and sound operational decisions to maintain and improve train service standards and reliability.</p> <p>He is independent, effective in handling stress, and can communicate effectively with the Operations Control Centre (OCC) regarding the regulating of train services. He can also make clear and concise announcements to passengers on board trains.</p>			
Critical Work Functions and Key Tasks	Critical Work Functions	Support train operations	Key Tasks	
			Operate passenger trains	
			Report train operational status and irregularities while operating trains	
			Broadcast train service information to commuters	
			Conduct visual inspections from moving trains to check for obstructions on train tracks	
			Conduct security patrols in trains prior to and after train service	
			Comply with the Rapid Transit System (RTS) Codes of Practice	
	Comply with Workplace Safety and Health (WSH) policies, procedures, and regulations when carrying out work			
	Manage rail incidents and/or accidents	Perform first-line operator-level recovery of train faults		
		Operate passenger trains during the occurrence of rail incident and/or accidents		
		Assist in the investigation of rail incidents and/or accidents		
		Respond to incidents and/or accidents in passenger trains		
	Support continuous improvement activities to enhance service reliability	Carry out follow-up actions to prevent the recurrence of rail incidents and/or accidents		
		Participate in operational drills to support the review of operating standards and procedures		
	Propose workflow improvements to enhance rail operational efficiency			
Skills & Competencies	Technical Skills & Competencies		Generic Skills & Competencies (Top 5)	
	Civil Emergency Management	Level 1	Communication	Basic
	Health and Fatigue Risk Management	Level 1	Sense Making	Basic
	Innovation Management	Level 2	Service Orientation	Basic
	Passenger Train Operations	Level 2	Interpersonal Skills	Basic
	Rail Emergency Response Management	Level 1	Teamwork	Basic
	Rail Incident Management	Level 1		
	Rail Regulatory Compliance	Level 1		
	Security Management	Level 1		
	Service Excellence	Level 1		
	Workplace Facilities Safety Management	Level 2		
	Workplace Safety and Health Culture Development	Level 2		
	Workplace Safety and Health for Incident and Accident Investigation	Level 2		
	Programme Listing	For a list of Training Programmes available for the Public Transport sector, please visit: www.skillsfuture.sg/skills-framework/public-transport		

The information contained in this document serves as a guide.