

Skills Framework for Logistics

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Warehouse Management and Operations

Job Role:

Warehouse Officer/ Inventory Controller/ Quality Control Officer/ Warehouse Facilities Management Officer

Full Qualification Programmes	Providers
Diploma in Business Practice (Supply Chain Management) Post Diploma Certificate in Materials Management Post Diploma Certificate in International Freight and Business Modular Certificate in Materials Management	Nanyang Polytechnic
Diploma in Business Practice (International Supply Chain Management) Modular Certificate in Logistics Management Modular Certificate in Specialised Logistics Specialist Diploma in Consumer and Performance Analytics	Ngee Ann Polytechnic
Certificate in Integrated Supply Chain and Specialized Logistics Modular Certificate in Engineering Systems Management Modular Certificate in Manufacturing Planning and Optimization Modular Certificate in Productivity Improvement Modular Certificate in Quality Management Part-Time Diploma in Operations and Engineering Management Modular Certificate in Logistics Management Post-Diploma Certificate in Supply Chain Management Tools and Methodologies Post-Diploma SkillsFuture Earn and Learn Programme for Logistics	Republic Polytechnic
Diploma in Business Practise (Business Management) WSQ Diploma in Warehouse Services	Singapore Polytechnic
(MC1) Certificate in Process and Service Improvement (MC2) Certificate in Logistics Management (MC4) Certificate in Systems Thinking and Methods (MC5) Certificate in Organisational Management Diploma in Engineering (Operations and Systems Management)	Temasek Polytechnic

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Warehouse Management	Warehouse Layout Design	3	Plan warehouse layout and MHE for efficiency and optimisation Plan Warehouse Layout and MHE for Efficiency and Optimization	Singapore Polytechnic Supply Chain and Logistics Academy Pte Ltd
	Warehouse Management System (WMS) Administration	3	Manage WMS and Related Technology	Singapore Polytechnic
	Warehouse Space Utilisation	3	Plan warehouse layout and MHE for efficiency and optimisation Plan Warehouse Layout and MHE for Efficiency and Optimization	Singapore Polytechnic Supply Chain and Logistics Academy Pte Ltd
			Develop A Workplace Safety And Health Management System Implementation Plan Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan WSQ Develop A WSH Management System Implementation Plan (Bizsafe Level 4) Develop A Workplace Safety And Health Management System (WSHMS With The Ss 506 and Ohsas 18001 Standards) Implementation Plan Develop A Workplace Safety and Health Management System (WSHMS) Implementation Plan Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan Bizsafe Level 4 Develop A Workplace Safety And Health Management System Implementation Plan Bizsafe 4- Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	A2V Construction Services Pte Ltd Absolute Kinetics Consultancy Pte Ltd Ascendo Consulting Pte. Ltd. Associates Consulting Pte Ltd Associates Consulting Pte Ltd Avanta Global Pte. Ltd. Bond International Consultants Pte Ltd Building And Construction Authority

Workplace Safety and Health	Warehousing/Cargo-related Occupational Health and Safety Management	3	Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan (Bizsafe Level 4)	Ccis Singapore Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Comat Training Services Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Concord Associates Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Eqs Asia Pte Ltd
			Bizsafe Level 4: Develop A WSH Management System (WSHMS) Implementation Plan	Esis Academy Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Greensafe International Pte. Ltd.
			Workplace Safety And Health Management System	Hong Tech Consultant Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan (Bizsafe Level 4)	Integrated Training Consultants Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	International Safety Resource Centre Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Learners Hub Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Mass Education Institute Pte. Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Ntuc Learninghub Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation System	Quebee Safety Training Hub Pte. Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Qesh Consultants (Pte.) Ltd.
			Develop A Workplace Safety And Health Management System Implementation Plan	Service Quality Centre Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Singapore Institution Of Safety Officers (Siso) The
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	St Electronics (E-Services) Pte. Ltd.
			Bizsafe4 - WSQ Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Tat Hong Training Services Pte Ltd
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	Team-6 Safety Training and Consultancy (S) Pte. Ltd.
			Develop A Workplace Safety And Health Management System (WSHMS) Implementation Plan	The Singapore Contractors Association Limited

Generic Skills and Competencies (GSCs)		Modular Programmes	Providers
Title	Proficiency Level		
		24hrs - ICDL Perform Advanced Spreadsheet Functions (Excel 2010 Advanced)	@ASK Training Pte Ltd
		Microsoft Advance Excel 2007	3L Consultancy Pte Ltd
		Perform Advanced Database Functions(2010)	3L Consultancy Pte Ltd
		Perform Advanced Word Processing Functions 24hrs	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Word Processing Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Spreadsheet Functions 24 hrs	Absolute Kinetics Consultancy Pte Ltd
		Perform Advanced Spreadsheet Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Project Planning Functions	Absolute Kinetics Consultancy Pte Ltd
		Perform Online Collaboration	Absolute Kinetics Consultancy Pte Ltd
		WSQ ICDL Microsoft Excel 2013 Advanced (2 days)	Avantus Training Private Limited
		ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	Avantus Training Private Limited
		WSQ ICDL ADOBE PHOTOSHOP CS6	Avantus Training Private Limited
		WSQ ICDL Microsoft Project 2010	Avantus Training Private Limited
		WSQ ICDL Microsoft PowerPoint 2013 Advanced	Avantus Training Private Limited
		WSQ ICDL Microsoft Word 2013 Advanced (2 days)	Avantus Training Private Limited
		ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2010)	Avantus Training Private Limited
		WSQ ICDL Adobe Dreamweaver CS6	Avantus Training Private Limited
		WSQ ICDL Microsoft Access 2010 Advanced	Avantus Training Private Limited
		WSQ ICDL Microsoft Project 2013	Avantus Training Private Limited
		Perform Advanced Word Processing	Centre For Employability Skills (CES)
		Perform Advanced Spreadsheet Functions	Centre For Employability Skills (CES)
		Perform Advanced Database Functions	Centre For Employability Skills (CES)
		Perform Advanced Presentation Functions	Centre For Employability Skills (CES)
		Perform Online Collaboration (16 hrs) (ICDL Certification Module: Online Collaboration)	Comat Training Services Pte Ltd
		ICDL Module 5 : ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003) - Supervisory Level	Comat Training Services Pte Ltd

ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003) - Supervisory Level	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003 Fast Track) - Supervisory Level	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007 Fast Track) - Supervisory Level	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2013)	Comat Training Services Pte Ltd
Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Comat Training Services Pte Ltd
Perform Image Editing Functions (Adobe Photoshop - 24 hrs) (ICDL Certification Module: Image Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (Kompozer - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Comat Training Services Pte Ltd
Perform Project Planning Functions (Openproj -16 hrs) (ICDL Certification Module: Project Planning)	Comat Training Services Pte Ltd
Perform Project Planning Functions (MS Project 2010 - 16 hrs) (ICDL Certification Module: Project Planning)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007)	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3 : ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2007)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2013)	Comat Training Services Pte Ltd
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5 - ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5 : ES WSQ - Perform Advanced Database Functions (Microsoft Access 2007)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2007 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2013 Fast Track)	Comat Training Services Pte Ltd
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010)	Comat Training Services Pte Ltd
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010)	Comat Training Services Pte Ltd

Digital Literacy

Intermediate

Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Comat Training Services Pte Ltd
03 days - Advanced Word 2010 - 24 hrs (Perform Advanced Word Processing Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Word 2013 - 24 hrs) - Perform Advanced Word Processing Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced Excel 2010 - 24 hrs (Perform Advanced Spreadsheet Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Excel 2013 - 24 hrs) Perform Advanced Spreadsheet Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced Access 2010 - 24 hrs (Perform Advanced Database Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced Access 2013 - 24 hrs) - Perform Advanced Database Functions (ICDL Certification)	Genetic Computer School Pte Ltd
03 days - Advanced PowerPoint 2010 - 24 hrs (Perform Advanced Presentations Functions) (ICDL Cert Module)	Genetic Computer School Pte Ltd
03 days - (Advanced PowerPoint 2013 - 24 hrs) Perform Advanced Presentation Functions (ICDL Certification)	Genetic Computer School Pte Ltd
ES WSQ – 2 days – GIMP - 17 hrs (Perform Image Editing Functions) (ICDL Certification Module 9 : Image Editing)	Genetic Computer School Pte Ltd
03 days - Adobe Photoshop CS6 - 24 hrs (Perform Image Editing Functions) (ICDL Certification Module 9 : Image Editing)	Genetic Computer School Pte Ltd
03 days - Adobe Dreamweaver CS6 - 24 hrs (Perform Web Editing Functions) (ICDL Certification Module 10 : Web Editing)	Genetic Computer School Pte Ltd
ES WSQ – 2 Days – Open Project - 16 hrs (Perform Project Planning Functions) (ICDL Certification Module 13 : Project Planning)	Genetic Computer School Pte Ltd
02 days - Microsoft Project 2010 - 16 hrs(Perform Project Planning Functions) (ICDL Cert Module 13 : Project Planning)	Genetic Computer School Pte Ltd
02 days – Managing Online Information (16 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
03 days – Perform Online Collaboration (24 hrs) (ICDL Certification)	Genetic Computer School Pte Ltd
ICDL Module 3: ES WSQ - Perform Advanced Word Processing Functions (Microsoft Word 2003)	GNS School
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2010)	GNS School
ICDL Module 4: ES WSQ - Perform Advanced Spreadsheet Functions (Microsoft Excel 2003)	GNS School
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2010)	GNS School
ICDL Module 5: ES WSQ - Perform Advanced Database Functions (Microsoft Access 2003)	GNS School
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2010)	GNS School
ICDL Module 6: ES WSQ - Perform Advanced Presentation Functions (Microsoft PowerPoint 2003)	GNS School
Advanced Microsoft Word 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft Word 2013 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Excel 2010 Certification (3 Days) ICDL Perform Advanced Spreadsheet Functions	Intellisoft Training Pte Ltd
Advanced Microsoft Access 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft PowerPoint 2010 Certification (3 Days)	Intellisoft Training Pte Ltd
Advanced Microsoft PowerPoint 2013 Certification (3 Days)	Intellisoft Training Pte Ltd
Adobe Photoshop Certification (3 Days)	Intellisoft Training Pte Ltd
Adobe Dreamweaver Certification	Intellisoft Training Pte Ltd
ES-FSI-301G-1 Perform Advanced Word Processing Functions	Kaplan Professional
ES-FSI-301G-1 Perform Advanced Word Processing Functions (16hrs)	Kaplan Professional
ES-FSI-302G-1 Perform Advanced Spreadsheet Functions	Kaplan Professional
ES-FSI-302G-1 Perform Advanced Spreadsheet Functions (16hrs)	Kaplan Professional
ES-FSI-303G-1 Perform Advanced Database Functions	Kaplan Professional
ES-FSI-303G-1 Perform Advanced Database Functions (16hrs)	Kaplan Professional
ES-FSI-304G-1 Perform Advanced Presentation Functions	Kaplan Professional
ES-FSI-304G-1 Perform Advanced Presentation Functions (16hrs)	Kaplan Professional
ES-FSI-305G-1-Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Kaplan Professional

ES-FSI-305G-1 - Perform Image Editing Functions (Adobe Photoshop - 24 hrs) (ICDL Certification Module: Image Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (Kompozer 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-306G-1-Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Kaplan Professional
ES-FSI-307G-1-Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	Kaplan Professional
ES-FSI-307G-1-Perform Project Planning Functions (MS Project 2010 - 16 hrs) (ICDL Certification Module: Project Planning)	Kaplan Professional
ES-FSI-308G-1 Manage Online Information	Kaplan Professional
ES-FSI-309G-1 Perform Online Collaboration	Kaplan Professional
ES-FSI-401G-1 Use ICT for Knowledge Management	Kaplan Professional
ES-FSI-402G-1 Apply Workplace ICT	Kaplan Professional
Perform Advanced Word Processing Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Word Processing Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Spreadsheet Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Spreadsheet Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Presentation Functions 2010 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Presentation Functions 2013 (Standard Courseware)	Mendaki Social Enterprise Network Singapore Pte Ltd
Perform Advanced Word Processing Functions	Nanyang Polytechnic
Perform Advanced Spreadsheet Functions	Nanyang Polytechnic
Perform Advanced Word Processing Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Word Processing Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Spreadsheet Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Spreadsheet Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Database Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Database Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Advanced Presentation Functions (Office 2010 Standard Courseware).	NTUC LearningHub Pte Ltd
Perform Advanced Presentation Functions (Office 2013 Standard Courseware)	NTUC LearningHub Pte Ltd
Perform Image Editing Functions (Adobe Photoshop – 24 hrs) (ICDL Certification Module: Image Editing)	NTUC LearningHub Pte Ltd
Perform Image Editing Functions (Gimp – 24 hrs) (ICDL Certification Module: Image Editing)	NTUC LearningHub Pte Ltd
Perform Web Editing Functions (Kompozer – 24 hrs) (ICDL Certification Module: Web Editing)	NTUC LearningHub Pte Ltd
Perform Project Planning Functions (MS Project 2010 – 16 hrs) (ICDL Certification Module: Project Planning)	NTUC LearningHub Pte Ltd
Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	NTUC LearningHub Pte Ltd
Manage Online Information (16 hrs) (ICDL Certification Module: Information Literacy)	NTUC LearningHub Pte Ltd
Perform Online Collaboration (24 hrs) (ICDL Certification Module: Online Collaboration)	NTUC LearningHub Pte Ltd
Perform Advanced Word Processing Functions	Service Quality Centre Pte Ltd
Perform Advanced Spreadsheet Functions	Service Quality Centre Pte Ltd
Perform Advanced Database Functions	Service Quality Centre Pte Ltd
Perform Advanced Presentation Functions	Service Quality Centre Pte Ltd
Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Service Quality Centre Pte Ltd
Perform Image Editing Functions	Service Quality Centre Pte Ltd
Perform Web Editing Functions	Service Quality Centre Pte Ltd
Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Service Quality Centre Pte Ltd
Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Service Quality Centre Pte Ltd
Perform Project Planning Functions (Openproj - 16 hrs) (ICDL Certification Module: Project Planning)	Service Quality Centre Pte Ltd
Perform Project Planning Functions	Service Quality Centre Pte Ltd

	Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Service Quality Centre Pte Ltd
	Perform Online Collaboration - (24 hrs) (ICDL Certification Module: Online Collaboration)	Service Quality Centre Pte Ltd
	Use ICT for Knowledge Management	Service Quality Centre Pte Ltd
	Apply Workplace Information and Communication Technology (ICT)	Service Quality Centre Pte Ltd
	ICDL Perform Advanced Word Processing Functions (Advanced Word 2003)	Singapore National Employers Federation
	WSQ ICDL Perform Advanced Word Processing Functions (Advanced Word 2010)	Singapore National Employers Federation
	ICDL Perform Advanced Word Processing Functions (Advanced Word 2013) - 3 days	Singapore National Employers Federation
	ICDL Perform Advanced Word Processing Functions (Advanced Word 2013) - 2 days	Singapore National Employers Federation
	ICDL Perform Advanced Spreadsheets Functions (Advanced Excel 2003)	Singapore National Employers Federation
	24 hours – ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2010)	Singapore National Employers Federation
	24 hours – ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2007)	Singapore National Employers Federation
	ICDL Perform Advanced Spreadsheet Functions (Advanced Excel 2013) - 2 days	Singapore National Employers Federation
	ICDL Perform Advanced Database Functions (Advanced Access 2003)	Singapore National Employers Federation
	ICDL Perform Advanced Database Functions (Advanced Access 2013) - 3 days	Singapore National Employers Federation
	ICDL Perform Advanced Database Functions (Advanced Access 2013) - 2 days	Singapore National Employers Federation
	ICDL Perform Advanced Presentations Functions (Advanced PowerPoint 2003)	Singapore National Employers Federation
	ICDL Perform Advanced Presentation Functions (Advanced PowerPoint 2013) - 3 days	Singapore National Employers Federation
	Perform Image Editing Functions (Gimp - 24 hrs) (ICDL Certification Module: Image Editing)	Singapore National Employers Federation
	Perform Image Editing Functions (Adobe Photoshop - 24 hrs) (ICDL Certification Module: Image Editing)	Singapore National Employers Federation
	Perform Web Editing Functions (Kompozer - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
	Perform Web Editing Functions (MS Expression - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
	Perform Web Editing Functions (Adobe Dreamweaver - 24 hrs) (ICDL Certification Module: Web Editing)	Singapore National Employers Federation
	Perform Project Planning Functions (Openproj – 16 hrs) (ICDL Certification Module: Project Planning)	Singapore National Employers Federation
	Perform Project Planning Functions (MS Project 2010 - 16 hrs) (ICDL Certification Module: Project Planning)	Singapore National Employers Federation
	Manage Online Information (16 hrs) (ICDL Certification Module: Managing Online Information)	Singapore National Employers Federation
	Perform Online Collaboration (24 hrs) (ICDL Certification Module: Online Collaboration)	Singapore National Employers Federation
	Use ICT for Knowledge Management (In-company)	SSA Consulting Group Pte Ltd
	Perform Advanced Word Processing Functions	Training Vision Institute Pte Ltd
	Perform Advanced Spreadsheet Functions	Training Vision Institute Pte Ltd
	Perform Advanced Database Function	Training Vision Institute Pte Ltd
	Perform Advanced Presentation Functions	Training Vision Institute Pte Ltd
	Manage Online Information	Training Vision Institute Pte Ltd
	Perform Online Collaboration	Training Vision Institute Pte Ltd
	Use ICT for Knowledge Management	Training Vision Institute Pte Ltd
	Use ICT for Knowledge Management (Contextualised)	Training Vision Institute Pte Ltd
	Apply Workplace ICT	Training Vision Institute Pte Ltd
	Support Team	Bootstrap Pte Ltd
	Facilitate Effective Work Teams (ES-IP302G-1)	Cambrian Academy Pte Ltd
	Synergizing for Success	Capelle Academy Pte Ltd
	Building a Results-Oriented Team	Capelle Academy Pte Ltd
	People Leadership Program	Capelle Academy Pte Ltd
	WSQ Facilitate Effective Work Teams	Eagle Infotech Consultants Pte Ltd
	Facilitate Effective Work Teams	Image Institute of Learning and Development Pte Ltd
	One Dream - One Team: Manage Team Effectively	Image Institute of Learning and Development Pte Ltd
	Support Team	Kaplan Professional
	Lead Team	Kaplan Professional
	Lead Team	Loyal Reliance Pte Ltd
	Facilitate Effective Work Teams	Mendaki Social Enterprise Network Singapore Pte Ltd
	Support Team	Mendaki Social Enterprise Network Singapore Pte Ltd
	Lead Team	Mendaki Social Enterprise Network Singapore Pte Ltd
	Support Team powered by John Maxwell	NTUC LearningHub Pte Ltd
	Lead Team	NTUC LearningHub Pte Ltd
	Building a High Performance Team (I)	ROHEI Corporation Pte Ltd
Teamwork	Intermediate	

		Art of Leadership: Influence and Manage your Team for Results	ROHEI Corporation Pte Ltd
		Support Team	SeraphCorp Institute Pte Ltd
		Lead Team	SeraphCorp Institute Pte Ltd
		Support Team	Service Quality Centre Pte Ltd
		Support Team	Singapore Chinese Chamber Institute of Business
		Lead Team	Singapore Chinese Chamber Institute of Business
		Developing and Engaging Your Team for Workplace Success	Singapore Institute of Management
		Dynamic Planning and Execution for Managers	Singapore Institute of Management
		Develop A Work Team	Singapore National Employers Federation
		Support Your Team Creatively	Singapore National Employers Federation
		Facilitate Effective Work Teams	SSA Consulting Group Pte Ltd
		Develop a Work Team	SSA Consulting Group Pte Ltd
		Lead Team Leaders to Develop Business Strategies and Governance Management	Training Masters Workforce Institute Pte Ltd
		Facilitate Effective Work Teams	Trillion Training (S) Pte Ltd
		Coach for Service Performance	Andalus Corporation Pte Ltd
		Coach for Service Performance (Optimising Performance Through Coaching)	Beacon Consulting Pte Ltd
		Coach for Service Performance	CA International College Pte Ltd
		The Service Coach (Version B)	Capelle Academy Pte Ltd
		3-D People Development	Capelle Academy Pte Ltd
		Frontline Coach	Capelle Academy Pte Ltd
		Coach and Develop Team Leaders	Everest Innovation Pte Ltd
		Awakening the Real Power: Enable People	Image Institute of Learning and Development Pte Ltd
		7 Steps to Effective Coaching	Impact Management Seminars Pte Ltd
		Coach for Service Performance	Kaplan Professional
		Enable People	Kaplan Professional
		Encourage People	Kaplan Professional
		Enable People	Loyal Reliance Pte. Ltd.
		Coach for Service Performance	Mendaki Social Enterprise Network Singapore Pte Ltd
		Enable People	Mendaki Social Enterprise Network Singapore Pte Ltd
		Encourage People	Mendaki Social Enterprise Network Singapore Pte Ltd
		WSQ Coach for Service Performance	NTUC Learning Hub Pte Ltd
		Enable People	NTUC LearningHub Pte Ltd
		Encourage People powered by John Maxwell	NTUC LearningHub Pte Ltd
		Leading for Results	ODE Consulting Pte Ltd
		Encourage People	Raffles Skills Lab International Training Centre Pte Ltd
		Authentic Coaching Strategies to Build Trust and Results	ROHEI Corporation Pte Ltd
		Enable People	SeraphCorp Institute Pte Ltd
		Encourage People	SeraphCorp Institute Pte Ltd
		Coach for Service Performance	Service Quality Centre Pte Ltd
		Cultivate and Manage Service Performance	Singapore Chinese Chamber Institute of Business
		Enable People	Singapore Chinese Chamber Institute of Business
		Encourage People	Singapore Chinese Chamber Institute of Business
		Coach for Service Performance	Singapore Institute of Retail Studies
		Coach for Service Performance	Singapore National Employers Federation
		Powerup Your People Through Encouragement	Singapore National Employers Federation
		Coach for Service Performance	Singapore Training and Development Association
		Develop Team Leaders through Capability Development and Coaching	Training Masters Workforce Institute Pte Ltd
		Coach for Service Performance	Training Vision Institute Pte Ltd
		Coach for Service Performance	William Angliss Institute Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Absolute Kinetics Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Avanta Global Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Capelle Academy Pte Ltd
		Eradicating Problems and Making Effective Decisions	Capelle Academy Pte Ltd
		Solve Problems and Make Decisions at Supervisory level	CBM Pte Ltd
		ES WSQ Solve Problems and Make Decisions at Supervisory Level (Level 3)	Civil Service College
		Solve Problems and Make Decisions at Supervisory Level	Comat Training Services Pte Ltd
		WSQ Solve Problems and Make Decisions at Supervisory Level	Eagle Infotech Consultants Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	E-Square Communication and Management Training Consultancy
		Solve Problems and Make Decisions at Supervisory Level	Ever Safe Consultants Pte Ltd

Problem Solving	Intermediate	'Effective Problem Solving and Decision Making'	Everest Innovation Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Greensafe International Pte Ltd
		ES WSQ Systematic Problem Solving and Decision Making (Supervisory Level)	Integrated Learning Systems Pte Ltd
		Solve Problems and Make Decisions for Supervisors	Lighthouse Global Training and Consultancy Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Mendaki Social Enterprise Network Singapore Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Nanyang Polytechnic
		Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)	NTUC Learning Hub Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)	NTUC LearningHub Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	Service Quality Centre Pte Ltd
		Innovative Problem Solving and Decision Making	Singapore Institute of Management
		Solve Problems and Make Decisions at Supervisory Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Managerial Level	Singapore National Employers Federation
		Solve Problems and Make Decisions at Supervisory Level	Singapore Polytechnic
		Solve Problems and Make Decisions at Supervisory Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Managerial Level	SSA Consulting Group Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	Trillion Training (S) Pte Ltd
		Solve Problems and Make Decisions at Supervisory Level	U-Training Centre Pte Ltd
		Resource Management	Intermediate
Develop Service Operations	Capelle Academy Pte Ltd		
Develop Service Operations	Kaplan Professional		
Develop Service Operations	Mendaki Social Enterprise Network Singapore Pte Ltd		
Develop Service Operations	Service Quality Centre Pte Ltd		
		Develop Service Operations	Training Vision Institute Pte Ltd